

Emergency Response Times

NJ New Hampshire work orders from 02/01/2015 to 02/28/2015

Total orders in sample: 324

Orders responded to in < 30 minutes: 162 (50% of total) for Regular Hours:																
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Attd Time	Travel Time	Assigned	Accepted	In Route	On Site	Work Completed	Job Time
2/2/2015 12:58:28 PM	34 FALCONE CIR	HAMPTON	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0606179N	0	13	2/2/2015 12:58	2/2/2015 12:59	2/2/2015 12:59	2/2/2015 13:13	2/2/2015 1:09:44 PM	46
2/2/2015 1:32:06 PM	76 AMAN ST	PLAISTOW	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0606182N	0	15	2/2/2015 13:32	2/2/2015 13:32	2/2/2015 13:35	2/2/2015 13:48	2/2/2015 2:59:09 PM	71
2/2/2015 1:38:26 PM	15 CULVER ST Apt. 40 Pst. UNIT	PLAISTOW	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0606186N	0	21	2/2/2015 13:39	2/2/2015 13:40	2/2/2015 13:41	2/2/2015 14:02	2/2/2015 2:29:02 PM	26
2/2/2015 2:55:57 PM	404 SPRINGBROOK CIR	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF06061347N	0	9	2/2/2015 14:56	2/2/2015 15:08	2/2/2015 15:09	2/2/2015 15:18	2/2/2015 5:13:24 PM	114
2/2/2015 3:24:31 PM	121 SHATTUCK WAY Pst. 16	NEWINGTON	NH	John Wiley	David Martingale	9000	LEAK INSIDE	WF0606152N	0	28	2/2/2015 15:25	2/2/2015 15:25	2/2/2015 15:25	2/2/2015 15:53	2/2/2015 4:06:06 PM	12
2/2/2015 3:35:41 PM	1275 MAPLEWOOD AVE Apt. 45	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606153N	3	20	2/2/2015 15:38	2/2/2015 15:38	2/2/2015 15:39	2/2/2015 15:59	2/2/2015 5:33:43 PM	94
2/3/2015 7:48:33 AM	861 LAFAYETTE RD Apt. 1FL Pst. 1	HAMPTON	NH	Jeffrey Grotz	Lynne Copp	9000	LEAK INSIDE	WF0606180N	0	9	2/3/2015 7:49	2/3/2015 7:52	2/3/2015 7:53	2/3/2015 8:01	2/3/2015 9:30:29 AM	79
2/3/2015 8:38:08 AM	230 LAFAYETTE RD	PORTSMOUTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0606180N	0	9	2/3/2015 8:38	2/3/2015 8:39	2/3/2015 8:40	2/3/2015 8:49	2/3/2015 9:50:52 AM	61
2/3/2015 9:30:17 AM	45 BLUE HERON DR	PORTSMOUTH	NH	Lance Keelly	Michael Talis	9100	LEAK OUTSIDE	WF06061405N	2	21	2/3/2015 9:22	2/3/2015 9:25	2/3/2015 9:25	2/3/2015 9:47	2/3/2015 11:28:36 AM	101
2/3/2015 10:03:08 AM	454 MARCY ST	PORTSMOUTH	NH	David Perreault	David Martingale	9000	LEAK INSIDE	WF0606111N	0	17	2/3/2015 10:03	2/3/2015 10:05	2/3/2015 10:06	2/3/2015 10:23	2/3/2015 11:38:51 AM	55
2/3/2015 11:11:10 AM	33 BAYBERRY DR	ATKINSON	NH	Troy Kimball	David Martingale	9000	LEAK INSIDE	WF06061429N	0	11	2/3/2015 11:11	2/3/2015 11:12	2/3/2015 11:13	2/3/2015 11:34	2/3/2015 11:48:20 AM	24
2/3/2015 11:42:22 AM	516 HIGH ST	HAMPTON	NH	Jeffrey Grotz	Michael Talis	9000	LEAK INSIDE	WF06061435N	0	8	2/3/2015 11:42	2/3/2015 11:46	2/3/2015 11:47	2/3/2015 11:54	2/3/2015 12:18:27 PM	23
2/3/2015 11:55:20 AM	66 MARSHVIEW CIR	SEABROOK	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0606139N	2	11	2/3/2015 11:57	2/3/2015 11:57	2/3/2015 11:58	2/3/2015 12:09	2/3/2015 12:47:37 PM	37
2/3/2015 12:07:28 PM	25 BONAIR AVE	HAMPTON	NH	Jeffrey Grotz	Michael Talis	9100	LEAK OUTSIDE	WF0606142N	10	11	2/3/2015 12:18	2/3/2015 12:21	2/3/2015 12:21	2/3/2015 12:33	2/3/2015 1:45:46 PM	72
2/4/2015 7:37:54 AM	6 TROUBLE CALL	HAMPTON	NH	Ryan Kelleher	Michael Talis	9100	LEAK OUTSIDE	WF06061405N	0	15	2/4/2015 7:38	2/4/2015 7:39	2/4/2015 7:41	2/4/2015 7:54	2/4/2015 11:20:17 AM	205
2/4/2015 8:53:40 AM	5 MARSHALL WAY	SEABROOK	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF06061507N	0	25	2/4/2015 8:53	2/4/2015 8:55	2/4/2015 8:55	2/4/2015 9:21	2/4/2015 10:11:10 AM	90
2/4/2015 9:28:53 AM	18 LAFAYETTE RD Apt. 7	NORTH HAMPTON	NH	Ryan Kelleher	Michael Talis	9000	LEAK INSIDE	WF0606111N	5	9	2/4/2015 9:34	2/4/2015 9:38	2/4/2015 9:38	2/4/2015 9:47	2/4/2015 10:30:29 AM	42
2/4/2015 11:13:57 AM	5 KENTVILLE TER	HAMPTON	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF06061520N	0	25	2/4/2015 11:14	2/4/2015 11:19	2/4/2015 11:19	2/4/2015 11:44	2/4/2015 2:11:57 PM	147
2/4/2015 11:20:03 AM	15 MAIN ST	SALEM	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0606119N	0	1	2/4/2015 11:20	2/4/2015 11:20	2/4/2015 11:21	2/4/2015 11:22	2/4/2015 11:26:51 AM	4
2/4/2015 11:25:36 AM	125 BOW ST	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0606121N	0	10	2/4/2015 11:25	2/4/2015 11:26	2/4/2015 11:28	2/4/2015 11:36	2/4/2015 11:57:01 AM	20
2/4/2015 11:47:28 AM	29 FOX RUN RD	NEWINGTON	NH	Lance Keelly	David Martingale	9100	LEAK OUTSIDE	WF0606150N	0	11	2/4/2015 11:47	2/4/2015 11:48	2/4/2015 11:48	2/4/2015 11:59	2/4/2015 2:28:32 PM	148
2/4/2015 12:18:29 PM	777 MIDDLE RD Apt. 35	PORTSMOUTH	NH	Daniel LaFortune	David Martingale	9000	LEAK INSIDE	WF0606153N	0	12	2/4/2015 12:18	2/4/2015 12:19	2/4/2015 12:21	2/4/2015 12:31	2/4/2015 1:04:21 PM	32
2/4/2015 12:42:36 PM	18 OCEAN BLVD	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF06061539N	0	22	2/4/2015 12:42	2/4/2015 12:44	2/4/2015 12:51	2/4/2015 13:07	2/4/2015 4:00:52 PM	173
2/4/2015 12:59:43 PM	67 MAIN ST Apt. A	EXETER	NH	Alex Grotz	Michael Talis	9000	LEAK INSIDE	WF0606143N	1	24	2/4/2015 13:01	2/4/2015 13:03	2/4/2015 13:04	2/4/2015 13:28	2/4/2015 2:52:21 PM	84
2/4/2015 2:38:06 PM	127 OSPREY DR	PORTSMOUTH	NH	John Wiley	David Martingale	9100	LEAK OUTSIDE	WF0606151N	0	14	2/4/2015 14:38	2/4/2015 14:46	2/4/2015 14:46	2/4/2015 15:00	2/4/2015 3:37:55 PM	17
2/4/2015 3:36:45 PM	47 WILDFLOWER CIR Pst. II	SOMERSWORTH	NH	Lance Keelly	David Martingale	9000	LEAK INSIDE	WF0606171N	0	14	2/4/2015 15:36	2/4/2015 15:42	2/4/2015 15:43	2/4/2015 15:57	2/4/2015 4:19:55 PM	22
2/5/2015 7:28:11 AM	243 DRAKESIDE RD Pst. 22	HAMPTON	NH	Alex Grotz	Lynne Copp	9000	LEAK INSIDE	WF06061602N	2	20	2/5/2015 7:30	2/5/2015 7:30	2/5/2015 7:31	2/5/2015 7:51	2/5/2015 8:59:54 AM	68

2/5/2015	8:13:43 AM	145 MAIN ST	PLAISTOW	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0606606N	0	4	2/5/2015 8:14	2/5/2015 8:14	2/5/2015 8:15	2/5/2015 8:16	2/5/2015 9:44:31 AM	85	5	Regular Hours	< 30 minutes
2/5/2015	8:23:34 AM	102 TIDE MILL RD Pkt. 2	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0606607N	0	26	2/5/2015 8:23	2/5/2015 8:25	2/5/2015 8:25	2/5/2015 8:52	2/5/2015 10:29:38 AM	96	29	Regular Hours	< 30 minutes
2/5/2015	8:57:19 AM	243 DRAKESIDE RD Pkt. 22	HAMPTON	NH	Alex Grootz	David Martingage	9100	LEAK OUTSIDE	WF0606613N	0	3	2/5/2015 8:57	2/5/2015 8:57	2/5/2015 9:01	2/5/2015 9:01	2/5/2015 10:13:09 AM	72	3	Regular Hours	< 30 minutes
2/5/2015	9:23:29 AM	700 LAFAYETTE RD Apt. 210 Pkt. SUITE	SEABROOK	NH	Lance Keely	Michael Talis	9000	LEAK INSIDE	WF0606615N	0	21	2/5/2015 9:23	2/5/2015 9:24	2/5/2015 9:24	2/5/2015 9:45	2/5/2015 11:04:12 AM	78	21	Regular Hours	< 30 minutes
2/5/2015	9:35:48 AM	71 JADY HILL AVE	EXETER	NH	John Wiley	David Martingage	9000	LEAK INSIDE	WF0606617N	0	28	2/5/2015 9:36	2/5/2015 9:36	2/5/2015 9:36	2/5/2015 10:04	2/5/2015 10:29:07 AM	24	28	Regular Hours	< 30 minutes
2/5/2015	9:46:39 AM	233 OAKRIDGE RD Apt. 19	PLAISTOW	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF0606616N	0	12	2/5/2015 9:46	2/5/2015 9:47	2/5/2015 9:49	2/5/2015 10:00	2/5/2015 1:07:21 PM	187	13	Regular Hours	< 30 minutes
2/5/2015	10:41:50 AM	135 FOLLY MILL RD Apt. A	SEABROOK	NH	Alex Grootz	David Martingage	9100	LEAK OUTSIDE	WF0606628N	0	23	2/5/2015 10:42	2/5/2015 10:43	2/5/2015 10:45	2/5/2015 11:07	2/5/2015 3:22:40 PM	175	25	Regular Hours	< 30 minutes
2/5/2015	11:53:42 AM	31 VAUGHAN MAIL	PORTSMOUTH	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0606616N	0	13	2/5/2015 11:54	2/5/2015 11:55	2/5/2015 11:56	2/5/2015 12:06	2/5/2015 1:18:27 PM	69	15	Regular Hours	< 30 minutes
2/5/2015	12:03:15 PM	27 STACEY AVE	SEABROOK	NH	Daniel LaFortune	David Martingage	9000	LEAK INSIDE	WF0606640N	1	24	2/5/2015 12:04	2/5/2015 12:04	2/5/2015 12:05	2/5/2015 12:29	2/5/2015 1:31:24 PM	61	26	Regular Hours	< 30 minutes
2/5/2015	12:05:08 PM	155 HAMPTON MOVS Pkt. POOL	HAMPTON	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0606641N	0	7	2/5/2015 12:05	2/5/2015 12:08	2/5/2015 12:10	2/5/2015 12:18	2/5/2015 1:35:31 PM	79	11	Regular Hours	< 30 minutes
2/5/2015	12:16:24 PM	415 HIGH ST Apt. 2	HAMPTON	NH	John Wiley	David Martingage	9000	LEAK INSIDE	WF0606647N	0	20	2/5/2015 12:16	2/5/2015 12:17	2/5/2015 12:18	2/5/2015 12:38	2/5/2015 1:52:25 PM	74	21	Regular Hours	< 30 minutes
2/5/2015	1:16:11 PM	145 MAIN ST	PLAISTOW	NH	Ryan Kelleher	David Martingage	9100	LEAK OUTSIDE	WF0606658N	0	3	2/5/2015 13:16	2/5/2015 13:16	2/5/2015 13:19	2/5/2015 13:19	2/5/2015 1:40:55 PM	21	3	Regular Hours	< 30 minutes
2/6/2015	8:50:31 AM	831 CENTRAL AVE	DOVER	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF0606722N	0	2	2/6/2015 8:50	2/6/2015 8:53	2/6/2015 8:53	2/6/2015 8:55	2/6/2015 10:14:52 AM	79	5	Regular Hours	< 30 minutes
2/6/2015	8:53:46 AM	274 LINCOLN AVE	PORTSMOUTH	NH	Alex Grootz	David Martingage	9000	LEAK INSIDE	WF0606723N	0	7	2/6/2015 8:53	2/6/2015 8:54	2/6/2015 8:55	2/6/2015 9:01	2/6/2015 10:06:43 AM	64	8	Regular Hours	< 30 minutes
2/6/2015	9:16:58 AM	61 ALLEN ST	ROCHESTER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0606726N	0	8	2/6/2015 9:17	2/6/2015 9:21	2/6/2015 9:21	2/6/2015 9:29	2/6/2015 11:53:05 AM	143	12	Regular Hours	< 30 minutes
2/6/2015	10:00:58 AM	190 ASHWORTH AVE Pkt. 3C	HAMPTON	NH	Daniel LaFortune	David Martingage	9100	LEAK OUTSIDE	WF0606736N	0	11	2/6/2015 10:01	2/6/2015 10:01	2/6/2015 10:02	2/6/2015 10:13	2/6/2015 11:44:44 AM	91	12	Regular Hours	< 30 minutes
2/9/2015	8:20:16 AM	50 BROOKSIDE DR Apt. G8 Pkt. APT	EXETER	NH	Alex Grootz	William Jones	9100	LEAK OUTSIDE	WF0606858N	0	11	2/9/2015 8:21	2/9/2015 8:21	2/9/2015 8:22	2/9/2015 8:32	2/9/2015 10:39:23 AM	126	12	Regular Hours	< 30 minutes
2/9/2015	9:26:44 AM	48 WESTVILLE RD Apt. #4 Pkt. LOT	PLAISTOW	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF0606889N	0	4	2/9/2015 9:27	2/9/2015 9:27	2/9/2015 9:28	2/9/2015 9:32	2/9/2015 10:18:55 AM	46	5	Regular Hours	< 30 minutes
2/9/2015	1:22:58 PM	39 WINDMILL LN	HAMPTON	NH	Anthony Beck	David Martingage	9100	LEAK OUTSIDE	WF0606914N	0	14	2/9/2015 13:23	2/9/2015 13:25	2/9/2015 13:27	2/9/2015 13:39	2/9/2015 3:03:28 PM	84	16	Regular Hours	< 30 minutes
2/9/2015	2:30:46 PM	15 TRAFORD RD	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0606930N	2	16	2/9/2015 14:33	2/9/2015 14:35	2/9/2015 14:35	2/9/2015 14:51	2/9/2015 2:23:47 PM	32	21	Regular Hours	< 30 minutes
2/9/2015	2:54:10 PM	11 ASPEN DR	ATKINSON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0606934N	0	18	2/9/2015 14:54	2/9/2015 14:55	2/9/2015 14:56	2/9/2015 15:13	2/9/2015 2:44:09 PM	30	19	Regular Hours	< 30 minutes
2/9/2015	3:01:44 PM	355 ROUTE 108 Apt. 2	MADBURY	NH	David Emerson	Lynne Copp	9100	LEAK OUTSIDE	WF0606937N	0	19	2/9/2015 15:01	2/9/2015 15:04	2/9/2015 15:05	2/9/2015 15:23	2/9/2015 4:43:54 PM	79	22	Regular Hours	< 30 minutes
2/10/2015	7:41:01 AM	100 DOMAIN DR	STRATHAM	NH	Alex Grootz	David Martingage	9100	LEAK OUTSIDE	WF0606969N	0	14	2/10/2015 7:41	2/10/2015 7:42	2/10/2015 7:42	2/10/2015 7:57	2/10/2015 1:10:51 PM	313	16	Regular Hours	< 30 minutes

2/10/2015	8:27:53 AM	10 BRADSTREET RD	HAMPTON	NH	Daniel LaFortune	David Martineau	9100	LEAK OUTSIDE	WF0607059N	0	8	2/10/2015 8:28	2/10/2015 8:30	2/10/2015 8:32	2/10/2015 8:39	2/10/2015 9:55:32 AM	76	11	Regular Hours	< 30 minutes
2/10/2015	10:30:28 AM	19 KEENEWAY DR	SALEM	NH	Anthony Beck	Michael Talis	9000	LEAK INSIDE	WF0607004N	0	12	2/10/2015 10:31	2/10/2015 10:31	2/10/2015 10:32	2/10/2015 10:44	2/10/2015 11:36:42 AM	52	13	Regular Hours	< 30 minutes
2/10/2015	10:49:43 AM	164 EPPING RD Apt. FRONT	EXETER	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF0607005N	0	22	2/10/2015 10:50	2/10/2015 10:57	2/10/2015 10:58	2/10/2015 11:20	2/10/2015 11:47:09 AM	26	30	Regular Hours	< 30 minutes
2/10/2015	12:37:49 PM	419 S BROADWAY Pkt. 1	SALEM	NH	Anthony Beck	David Martineau	9100	LEAK OUTSIDE	WF0607015N	0	18	2/10/2015 12:38	2/10/2015 12:39	2/10/2015 12:39	2/10/2015 12:57	2/10/2015 4:13:31 PM	196	19	Regular Hours	< 30 minutes
2/10/2015	1:36:58 PM	66 MARSHVIEW CIR	SEABROOK	NH	Daniel LaFortune	Michael Talis	9100	LEAK OUTSIDE	WF0607026N	0	17	2/10/2015 13:37	2/10/2015 13:37	2/10/2015 13:38	2/10/2015 13:55	2/10/2015 3:23:21 PM	87	18	Regular Hours	< 30 minutes
2/10/2015	3:07:16 PM	21 HAMPTON RD Apt. 2 Pkt. 2	EXETER	NH	Alex Grootz	Lynne Copp	9000	LEAK INSIDE	WF0607034N	0	9	2/10/2015 15:07	2/10/2015 15:08	2/10/2015 15:08	2/10/2015 15:17	2/10/2015 5:47:36 PM	150	10	Regular Hours	< 30 minutes
2/10/2015	3:41:13 PM	44 VENTURE DR	DOVER	NH	Lauree Rousseau	William Jones	9000	LEAK INSIDE	WF0607040N	0	16	2/10/2015 15:41	2/10/2015 15:41	2/10/2015 15:42	2/10/2015 15:58	2/10/2015 5:44:50 PM	105	17	Regular Hours	< 30 minutes
2/11/2015	7:01:24 AM	13 SCHOOL ST	EXETER	NH	Alex Grootz	David Martineau	9000	LEAK INSIDE	WF0607078N	0	10	2/11/2015 7:02	2/11/2015 7:08	2/11/2015 7:08	2/11/2015 7:39	2/11/2015 9:12:21 AM	113	17	Regular Hours	< 30 minutes
2/11/2015	11:09:01 AM	15 PENNIMAN LN	HAMPTON	NH	Alex Grootz	William Jones	9100	LEAK OUTSIDE	WF0607091N	0	20	2/11/2015 11:09	2/11/2015 11:11	2/11/2015 11:12	2/11/2015 11:12	2/11/2015 2:56:23 PM	204	22	Regular Hours	< 30 minutes
2/12/2015	9:44:39 AM	531 MANCHESTER ST	SEABROOK	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF0607159N	0	17	2/12/2015 9:45	2/12/2015 9:45	2/12/2015 9:45	2/12/2015 10:02	2/12/2015 10:41:48 AM	39	17	Regular Hours	< 30 minutes
2/12/2015	9:46:14 AM	31 CABOT ST	PORTSMOUTH	NH	Lance Keelhy	David Martineau	9100	LEAK OUTSIDE	WF0607160N	1	13	2/12/2015 9:47	2/12/2015 9:49	2/12/2015 9:50	2/12/2015 10:03	2/12/2015 12:01:11 PM	117	17	Regular Hours	< 30 minutes
2/12/2015	12:49:53 PM	52 BRIDLE PATH	DOVER	NH	David Emerson	David Martineau	9000	LEAK INSIDE	WF0607186N	0	15	2/12/2015 12:50	2/12/2015 12:57	2/12/2015 12:58	2/12/2015 13:13	2/12/2015 3:10:16 PM	117	23	Regular Hours	< 30 minutes
2/12/2015	1:52:11 PM	5 MARSHALL WAY	SEABROOK	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0607191N	0	6	2/12/2015 13:52	2/12/2015 13:53	2/12/2015 13:53	2/12/2015 13:59	2/12/2015 2:33:25 PM	33	7	Regular Hours	< 30 minutes
2/12/2015	3:22:23 PM	24 HADLEY AVE	SEABROOK	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0607207N	0	20	2/12/2015 15:22	2/12/2015 15:23	2/12/2015 15:23	2/12/2015 15:43	2/12/2015 4:17:24 PM	34	20	Regular Hours	< 30 minutes
2/12/2015	3:36:58 PM	139 OCEAN BLVD Apt. 102	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0607208N	0	1	2/12/2015 15:37	2/12/2015 15:37	2/12/2015 15:38	2/12/2015 15:39	2/12/2015 4:52:38 PM	72	2	Regular Hours	< 30 minutes
2/13/2015	8:27:33 AM	356 LAFAYETTE RD Apt. B Pkt. UNIT	HAMPTON	NH	Daniel LaFortune	David Martineau	9100	LEAK OUTSIDE	WF0607289N	0	17	2/13/2015 8:27	2/13/2015 8:28	2/13/2015 8:28	2/13/2015 8:46	2/13/2015 9:55:28 AM	68	19	Regular Hours	< 30 minutes
2/16/2015	7:19:47 AM	5 FARADAY DR Apt. #2 Pkt. #2	DOVER	NH	David Emerson	Michael Talis	9000	LEAK INSIDE	WF0607427N	0	11	2/16/2015 7:20	2/16/2015 7:23	2/16/2015 7:23	2/16/2015 7:34	2/16/2015 9:31:31 AM	136	15	Regular Hours	< 30 minutes
2/16/2015	7:29:26 AM	34 FOLLY MILL RD Apt. A Pkt. FRONT	SEABROOK	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0607428N	0	0	2/16/2015 7:29	2/16/2015 7:32	2/16/2015 7:33	2/16/2015 7:33	2/16/2015 8:02:41 AM	29	4	Regular Hours	< 30 minutes
2/16/2015	7:49:58 AM	107 LEDGEWOOD DR	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0607430N	0	7	2/16/2015 7:50	2/16/2015 7:55	2/16/2015 7:56	2/16/2015 8:02	2/16/2015 8:23:38 AM	21	12	Regular Hours	< 30 minutes
2/16/2015	8:00:17 AM	109 SUNNINGTON ST Apt. 13	PORTSMOUTH	NH	Lance Keelhy	Michael Talis	9000	LEAK INSIDE	WF0607432N	0	7	2/16/2015 8:00	2/16/2015 8:01	2/16/2015 8:01	2/16/2015 8:08	2/16/2015 9:00:21 AM	51	8	Regular Hours	< 30 minutes
2/16/2015	9:35:26 AM	75 WATERLOO CIR	DOVER	NH	David Peneault	William Jones	9000	LEAK INSIDE	WF0607451N	0	17	2/16/2015 9:36	2/16/2015 9:47	2/16/2015 9:50	2/16/2015 10:05	2/16/2015 11:06:58 AM	61	29	Regular Hours	< 30 minutes
2/16/2015	9:42:11 AM	700 LAFAYETTE RD Apt. 209 Pkt. SUITE	SEABROOK	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF0607454N	0	17	2/16/2015 9:42	2/16/2015 9:43	2/16/2015 9:43	2/16/2015 10:00	2/16/2015 10:31:36 AM	30	18	Regular Hours	< 30 minutes
2/16/2015	9:59:46 AM	55 HIGH ST Apt. #1	HAMPTON	NH	Alex Grootz	Lynne Copp	9100	LEAK OUTSIDE	WF0607456N	0	1	2/16/2015 10:00	2/16/2015 10:00	2/16/2015 10:01	2/16/2015 10:02	2/16/2015 12:51:00 PM	168	2	Regular Hours	< 30 minutes
2/16/2015	10:10:41 AM	321 LAFAYETTE RD Apt. D Pkt. UNIT	HAMPTON	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607459N	1	18	2/16/2015 10:12	2/16/2015 10:13	2/16/2015 10:14	2/16/2015 10:32	2/16/2015 10:45:05 AM	13	21	Regular Hours	< 30 minutes
2/16/2015	11:31:41 AM	56 MARSTON AVE Apt. B	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0607471N	0	5	2/16/2015 11:32	2/16/2015 11:34	2/16/2015 11:35	2/16/2015 11:39	2/16/2015 1:36:20 PM	116	7	Regular Hours	< 30 minutes
2/16/2015	12:07:23 PM	575 LAFAYETTE RD	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0607473N	1	12	2/16/2015 12:08	2/16/2015 12:10	2/16/2015 12:11	2/16/2015 12:22	2/16/2015 12:43:38 PM	21	14	Regular Hours	< 30 minutes
2/16/2015	12:37:12 PM	143 PLASTOW RD	PLASTOW	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0607487N	0	12	2/16/2015 12:37	2/16/2015 12:41	2/16/2015 12:41	2/16/2015 12:53	2/16/2015 1:51:51 PM	58	16	Regular Hours	< 30 minutes
2/16/2015	12:50:57 PM	700 LAFAYETTE RD Apt. 209 Pkt. SUITE	SEABROOK	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0607489N	0	17	2/16/2015 12:51	2/16/2015 12:54	2/16/2015 12:54	2/16/2015 13:12	2/16/2015 1:48:51 PM	37	23	Regular Hours	< 30 minutes

2/16/2015	1:54:21 PM	45 GOSLING RD Pkt. 7	NEWINGTON	NH	Lance Keefly	Lynne Copp	9000	LEAK INSIDE	WF06075899	0	13	2/16/2015 13:57	2/16/2015 13:57	2/16/2015 13:57	2/16/2015 14:10	2/16/2015	2:46:24 PM	35	14	Regular Hours	< 30 minutes
2/16/2015	2:05:47 PM	1 JADY HILL CT	EXETER	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF06075909	3	15	2/16/2015 14:08	2/16/2015 14:09	2/16/2015 14:10	2/16/2015 14:26	2/16/2015	3:05:19 PM	38	20	Regular Hours	< 30 minutes
2/16/2015	3:59:28 PM	13 RIDGEWOOD DR Apt. 24	ATKINSON	NH	Tracy Kimball	William Jones	9100	LEAK OUTSIDE	WF06075199	1	15	2/16/2015 16:00	2/16/2015 16:01	2/16/2015 16:01	2/16/2015 16:16	2/16/2015	4:40:03 PM	23	17	Regular Hours	< 30 minutes
2/17/2015	7:04:30 AM	13 SCHOOL ST	EXETER	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF06075429	1	25	2/17/2015 7:05	2/17/2015 7:06	2/17/2015 7:07	2/17/2015 7:32	2/17/2015	8:26:30 AM	54	27	Regular Hours	< 30 minutes
2/17/2015	7:31:04 AM	39 BROWN AVE Apt. B	HAMPTON	NH	Alex Goretz	Michael Talis	9000	LEAK INSIDE	WF06075469	0	7	2/17/2015 7:31	2/17/2015 7:32	2/17/2015 7:35	2/17/2015 7:39	2/17/2015	9:05:26 AM	85	8	Regular Hours	< 30 minutes
2/17/2015	7:39:56 AM	75 PLEASANT ST	PORTSMOUTH	NH	Jeffrey Grotteau	Michael Talis	9100	LEAK OUTSIDE	WF06075489	0	9	2/17/2015 7:40	2/17/2015 7:40	2/17/2015 7:40	2/17/2015 7:49	2/17/2015	10:22:14 AM	152	10	Regular Hours	< 30 minutes
2/17/2015	8:02:54 AM	277 WATER ST	EXETER	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WF06075509	0	13	2/17/2015 8:03	2/17/2015 8:10	2/17/2015 8:11	2/17/2015 8:24	2/17/2015	9:34:51 AM	70	21	Regular Hours	< 30 minutes
2/17/2015	8:45:29 AM	39 BROWN AVE Apt. B	HAMPTON	NH	Alex Goretz	Lynne Copp	9100	LEAK OUTSIDE	WF06075349	0	12	2/17/2015 8:45	2/17/2015 8:53	2/17/2015 9:05	2/17/2015 9:05	2/17/2015	12:50:38 PM	225	19	Regular Hours	< 30 minutes
2/17/2015	9:03:08 AM	7 MERRILL RD DR Pkt. #4	HAMPTON	NH	Alex Goretz	Lynne Copp	9000	LEAK INSIDE	WF06075609	0	7	2/17/2015 9:03	2/17/2015 9:03	2/17/2015 9:04	2/17/2015 9:10	2/17/2015	12:59:15 PM	228	7	Regular Hours	< 30 minutes
2/17/2015	9:04:54 AM	125 BREWERY LN Apt. Off. 1	PORTSMOUTH	NH	Jeffrey Grotteau	Lynne Copp	9000	LEAK INSIDE	WF06075619	1	20	2/17/2015 9:06	2/17/2015 9:07	2/17/2015 9:07	2/17/2015 9:27	2/17/2015	10:43:01 AM	75	22	Regular Hours	< 30 minutes
2/17/2015	9:18:10 AM	278 LAFAYETTE RD Apt. #2	PORTSMOUTH	NH	Jeffrey Grotteau	Lynne Copp	9000	LEAK INSIDE	WF06075629	0	1	2/17/2015 9:18	2/17/2015 9:18	2/17/2015 9:19	2/17/2015 9:20	2/17/2015	9:59:52 AM	39	2	Regular Hours	< 30 minutes
2/17/2015	9:29:01 AM	380 LAFAYETTE RD	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF06075649	1	21	2/17/2015 9:30	2/17/2015 9:30	2/17/2015 9:35	2/17/2015 9:52	2/17/2015	10:39:45 AM	47	23	Regular Hours	< 30 minutes
2/17/2015	10:50:02 AM	270 OCEAN RD Pkt. Off.	GREENLAND	NH	Jeffrey Grotteau	William Jones	9000	LEAK INSIDE	WF06075829	1	17	2/17/2015 10:51	2/17/2015 10:52	2/17/2015 10:53	2/17/2015 11:10	2/17/2015	11:47:12 AM	36	20	Regular Hours	< 30 minutes
2/17/2015	11:03:15 AM	18 TURNBURY RD	PLAISTOW	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF06075859	0	39	2/17/2015 11:03	2/17/2015 11:04	2/17/2015 11:08	2/17/2015 11:23	2/17/2015	11:59:04 AM	35	19	Regular Hours	< 30 minutes
2/17/2015	11:30:11 AM	140 PIPING RD	EXETER	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF06075879	1	23	2/17/2015 11:11	2/17/2015 11:12	2/17/2015 11:18	2/17/2015 11:36	2/17/2015	12:52:55 PM	76	25	Regular Hours	< 30 minutes
2/17/2015	12:58:46 PM	7 MERRILL RD DR Pkt. #4	HAMPTON	NH	Alex Goretz	Lynne Copp	9100	LEAK OUTSIDE	WF06076009	0	0	2/17/2015 12:58	2/17/2015 12:59	2/17/2015 12:59	2/17/2015 12:59	2/17/2015	1:01:28 PM	2	0	Regular Hours	< 30 minutes
2/17/2015	1:02:20 PM	87 MILTON RD	ROCHESTER	NH	David Emerson	William Jones	9000	LEAK INSIDE	WF06076059	0	4	2/17/2015 13:02	2/17/2015 13:05	2/17/2015 13:06	2/17/2015 13:10	2/17/2015	2:18:20 PM	67	8	Regular Hours	< 30 minutes
2/17/2015	1:33:03 PM	17 CONSTITUTION WAY	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF06076099	0	20	2/17/2015 13:31	2/17/2015 13:35	2/17/2015 13:36	2/17/2015 13:56	2/17/2015	2:25:06 PM	28	23	Regular Hours	< 30 minutes
2/17/2015	1:51:14 PM	5 HIGH ST Apt. 1	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF06076129	1	1	2/17/2015 13:52	2/17/2015 13:53	2/17/2015 13:54	2/17/2015 13:55	2/17/2015	3:04:23 PM	69	3	Regular Hours	< 30 minutes
2/17/2015	2:38:35 PM	200 PEVERLY HILL RD	PORTSMOUTH	NH	David Ferreault	William Jones	9100	LEAK OUTSIDE	WF06076219	1	7	2/17/2015 14:40	2/17/2015 14:40	2/17/2015 14:42	2/17/2015 14:48	2/17/2015	6:59:22 PM	250	10	Regular Hours	< 30 minutes
2/17/2015	2:43:47 PM	14 PLAYHOUSE CIR	HAMPTON	NH	Alex Goretz	Lynne Copp	9000	LEAK INSIDE	WF06076249	1	8	2/17/2015 14:45	2/17/2015 14:52	2/17/2015 14:54	2/17/2015 15:00	2/17/2015	5:01:20 PM	120	16	Regular Hours	< 30 minutes
2/17/2015	3:39:52 PM	138 MAPLEWOOD AVE Apt. C5	PORTSMOUTH	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF06076299	0	9	2/17/2015 15:40	2/17/2015 15:43	2/17/2015 15:45	2/17/2015 15:53	2/17/2015	4:39:01 PM	45	13	Regular Hours	< 30 minutes
2/17/2015	3:44:12 PM	66 MARSHVIEW CIR	SEABROOK	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF06076339	0	9	2/17/2015 15:45	2/17/2015 15:48	2/17/2015 15:48	2/17/2015 15:57	2/17/2015	4:39:00 PM	41	13	Regular Hours	< 30 minutes
2/18/2015	7:47:28 AM	2010 LAFAYETTE RD	PORTSMOUTH	NH	Lance Keefly	Michael Talis	9000	LEAK INSIDE	WF06076349	0	2	2/18/2015 7:47	2/18/2015 7:48	2/18/2015 7:48	2/18/2015 7:50	2/18/2015	8:24:48 AM	31	3	Regular Hours	< 30 minutes
2/18/2015	7:52:30 AM	261 SOUTH ST	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF06076359	2	8	2/18/2015 7:55	2/18/2015 7:58	2/18/2015 7:58	2/18/2015 8:07	2/18/2015	8:28:03 AM	30	14	Regular Hours	< 30 minutes

2/18/2015	8:02:59 AM	50 HERITAGE AVE Apt. 1	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0607620N	0	3	2/18/2015 8:03	2/18/2015 8:04	2/18/2015 8:04	2/18/2015 8:07	2/18/2015 9:35:04 AM	87	4	Regular Hours	+ 30 minutes
2/18/2015	8:59:58 AM	125 BRYANT LN Apt. Off. 1	PORTSMOUTH	NH	Alex Grootz	Michael Talo	9000	LEAK INSIDE	WF0607684N	0	5	2/18/2015 9:00	2/18/2015 9:06	2/18/2015 9:06	2/18/2015 9:12	2/18/2015 10:47:18 AM	95	12	Regular Hours	+ 30 minutes
2/18/2015	9:11:18 AM	5 BAYBERRY LN	EXETER	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF0607685A	0	11	2/18/2015 9:12	2/18/2015 9:12	2/18/2015 9:14	2/18/2015 9:23	2/18/2015 12:11:10 PM	167	12	Regular Hours	+ 30 minutes
2/18/2015	10:19:56 AM	990 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0607692N	3	4	2/18/2015 10:23	2/18/2015 10:24	2/18/2015 10:24	2/18/2015 10:30	2/18/2015 10:44:34 AM	14	10	Regular Hours	+ 30 minutes
2/18/2015	10:39:08 AM	12 COMMERCIAL DR	SOMERSWORTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0607694N	0	4	2/18/2015 10:39	2/18/2015 10:40	2/18/2015 10:41	2/18/2015 10:54	2/18/2015 11:53:10 AM	78	5	Regular Hours	+ 30 minutes
2/18/2015	11:01:01 AM	6 BLUE HERON DR	PORTSMOUTH	NH	Alex Grootz	William Jones	9100	LEAK OUTSIDE	WF0607696N	0	18	2/18/2015 11:01	2/18/2015 11:02	2/18/2015 11:04	2/18/2015 11:20	2/18/2015 12:59:25 PM	96	19	Regular Hours	+ 30 minutes
2/18/2015	12:30:50 PM	13 SCHOOL ST	EXETER	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0607700N	0	21	2/18/2015 12:31	2/18/2015 12:32	2/18/2015 12:32	2/18/2015 12:54	2/18/2015 1:28:26 PM	34	23	Regular Hours	+ 30 minutes
2/18/2015	1:18:36 PM	7 MAPLE ST Apt. EL 1	ROCHESTER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0607714N	0	9	2/18/2015 1:19	2/18/2015 1:21	2/18/2015 1:21	2/18/2015 1:30	2/18/2015 3:27:54 PM	117	12	Regular Hours	+ 30 minutes
2/18/2015	1:35:08 PM	103 HENRY LAW AVE Apt. 1-4	DOVER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0607720N	0	19	2/18/2015 1:35	2/18/2015 1:35	2/18/2015 1:35	2/18/2015 1:55	2/18/2015 5:08:40 PM	193	20	Regular Hours	+ 30 minutes
2/18/2015	2:11:36 PM	165 GOSLING RD	NEWINGTON	NH	Jeffrey Grotzau	Lynne Copp	9100	LEAK OUTSIDE	WF0607724N	0	8	2/18/2015 14:12	2/18/2015 14:12	2/18/2015 14:13	2/18/2015 14:20	2/18/2015 4:00:40 PM	99	9	Regular Hours	+ 30 minutes
2/18/2015	3:12:59 PM	25 FOX RUN RD	NEWINGTON	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0607742N	1	16	2/18/2015 15:14	2/18/2015 15:15	2/18/2015 15:15	2/18/2015 15:31	2/18/2015 5:38:54 PM	127	18	Regular Hours	+ 30 minutes
2/18/2015	3:16:56 PM	168 OCEAN DR	SEABROOK	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0607743N	0	12	2/18/2015 15:17	2/18/2015 15:18	2/18/2015 15:18	2/18/2015 15:30	2/18/2015 3:48:40 PM	17	13	Regular Hours	+ 30 minutes
2/18/2015	3:21:50 PM	265 S BROADWAY	SALM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0607744N	0	19	2/18/2015 15:22	2/18/2015 15:22	2/18/2015 15:23	2/18/2015 15:42	2/18/2015 5:53:13 PM	131	20	Regular Hours	+ 30 minutes
2/18/2015	3:24:55 PM	975 OCEAN BLVD Apt. REAR	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0607745N	1	17	2/18/2015 15:26	2/18/2015 15:26	2/18/2015 15:27	2/18/2015 15:44	2/18/2015 4:34:45 PM	50	19	Regular Hours	+ 30 minutes
2/18/2015	7:47:03 AM	7 MARSH BROOK DR Pkt. 103	SOMERSWORTH	NH	David Emerton	Michael Talo	9100	LEAK OUTSIDE	WF0607787N	2	5	2/18/2015 7:48	2/18/2015 7:48	2/18/2015 7:48	2/18/2015 7:54	2/18/2015 10:08:43 AM	133	7	Regular Hours	+ 30 minutes
2/18/2015	8:23:35 AM	32 MONTETH ST	PORTSMOUTH	NH	Lance Keely	Michael Talo	9100	LEAK OUTSIDE	WF0607791N	0	11	2/18/2015 8:24	2/18/2015 8:29	2/18/2015 8:29	2/18/2015 8:41	2/18/2015 10:31:16 AM	110	17	Regular Hours	+ 30 minutes
2/18/2015	8:24:19 AM	95 PLAINSTOW RD	PLAINSTOW	NH	Ryan Kelleher	Michael Talo	9000	LEAK INSIDE	WF0607802N	0	22	2/18/2015 9:24	2/18/2015 9:24	2/18/2015 9:26	2/18/2015 9:48	2/18/2015 12:59:38 PM	190	24	Regular Hours	+ 30 minutes
2/18/2015	10:01:25 AM	3 CHESTNUT ST	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0607815N	0	29	2/18/2015 10:01	2/18/2015 10:02	2/18/2015 10:03	2/18/2015 10:52	2/18/2015 3:00:00 PM	267	30	Regular Hours	+ 30 minutes
2/18/2015	10:08:18 AM	10 MAIN ST	GOVIC	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0607816N	0	9	2/18/2015 10:08	2/18/2015 10:08	2/18/2015 10:08	2/18/2015 10:17	2/18/2015 1:31:25 PM	194	9	Regular Hours	+ 30 minutes
2/18/2015	11:04:31 AM	49 MARLETTE DR	PORTSMOUTH	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0607819N	1	12	2/18/2015 11:05	2/18/2015 11:06	2/18/2015 11:07	2/18/2015 11:18	2/18/2015 11:52:13 AM	33	14	Regular Hours	+ 30 minutes
2/18/2015	11:58:39 AM	11 DOVER ST	DOVER	NH	Lance Keely	Lynne Copp	9100	LEAK OUTSIDE	WF0607824N	0	20	2/18/2015 11:58	2/18/2015 11:59	2/18/2015 12:00	2/18/2015 12:20	2/18/2015 3:34:44 PM	194	21	Regular Hours	+ 30 minutes
2/18/2015	12:31:18 PM	101 SHATUCK WAY Pkt. 6	NEWINGTON	NH	Laurie Rousseau	Michael Talo	9000	LEAK INSIDE	WF0607829N	0	18	2/18/2015 12:31	2/18/2015 12:32	2/18/2015 12:32	2/18/2015 12:50	2/18/2015 2:41:14 PM	110	19	Regular Hours	+ 30 minutes
2/18/2015	12:37:14 PM	1 MIRONA RD	PORTSMOUTH	NH	Jeffrey Grotzau	Michael Talo	9000	LEAK INSIDE	WF0607830N	0	0	2/18/2015 12:37	2/18/2015 12:38	2/18/2015 12:38	2/18/2015 12:38	2/18/2015 1:26:51 PM	48	1	Regular Hours	+ 30 minutes
2/18/2015	12:56:40 PM	10 BRADSTREET RD	HAMPTON	NH	Daniel LaFortune	Michael Talo	9100	LEAK OUTSIDE	WF0607833N	0	20	2/18/2015 12:56	2/18/2015 12:58	2/18/2015 12:59	2/18/2015 13:18	2/18/2015 2:17:05 PM	58	21	Regular Hours	+ 30 minutes
2/18/2015	1:25:06 PM	487 OCEAN BLVD Apt. HOUSE	HAMPTON	NH	Daniel LaFortune	Michael Talo	9000	LEAK INSIDE	WF0607838N	2	15	2/18/2015 13:28	2/18/2015 13:28	2/18/2015 13:29	2/18/2015 13:44	2/18/2015 3:17:16 PM	92	19	Regular Hours	+ 30 minutes
2/20/2015	7:33:43 AM	51 HAMPSHIRE CR	DOVER	NH	David Emerton	Michael Talo	9100	LEAK OUTSIDE	WF0607883N	1	13	2/20/2015 7:14	2/20/2015 7:15	2/20/2015 7:15	2/20/2015 7:29	2/20/2015 8:46:06 AM	76	15	Regular Hours	+ 30 minutes
2/20/2015	7:39:34 AM	920 LAFAYETTE RD	SEABROOK	NH	Ryan Kelleher	Michael Talo	9100	LEAK OUTSIDE	WF0607885N	1	18	2/20/2015 7:41	2/20/2015 7:41	2/20/2015 7:46	2/20/2015 8:00	2/20/2015 10:54:42 AM	174	20	Regular Hours	+ 30 minutes
2/20/2015	8:00:45 AM	68 LOCKE RD	HAMPTON	NH	Jeffrey Grotzau	Michael Talo	9100	LEAK OUTSIDE	WF0607887N	0	17	2/20/2015 8:01	2/20/2015 8:01	2/20/2015 8:02	2/20/2015 8:19	2/20/2015 6:27:16 PM	607	18	Regular Hours	+ 30 minutes

2/20/2015	8:48:39 AM	0 HAMPSHIRE CIR Apt. NIT Pst. COMMU	DOVER	NH	David Emerson	William Jones	9100	LEAK OUTSIDE	WF06027900N	0	0	2/20/2015 8:48	2/20/2015 8:48	2/20/2015 8:48	2/20/2015 8:48	2/20/2015 10:06:33 AM	75	0	Regular Hours	< 30 minutes
2/20/2015	9:29:33 AM	1 DUNNS BRIDGE LN Pst. A	DOVER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF06027897N	0	17	2/20/2015 9:30	2/20/2015 9:31	2/20/2015 9:32	2/20/2015 9:48	2/20/2015 12:41:05 PM	172	19	Regular Hours	< 30 minutes
2/20/2015	9:51:05 AM	802 LAFAYETTE RD	PORTSMOUTH	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF06027901N	0	8	2/20/2015 9:51	2/20/2015 9:52	2/20/2015 9:53	2/20/2015 10:00	2/20/2015 10:27:06 AM	26	9	Regular Hours	< 30 minutes
2/20/2015	10:11:53 AM	3 STERLING HILL LN Pst. 314	EXETER	NH	Kevin Ruel	Lynne Copp	5000	GAS LEAKS - SERVICE	WF06027910N	0	13	2/20/2015 10:12	2/20/2015 10:12	2/20/2015 10:12	2/20/2015 10:25	2/20/2015 11:00:49 AM	35	13	Regular Hours	< 30 minutes
2/20/2015	11:00:32 AM	55 HAMPTON TOWNE EST	HAMPTON	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF06027918N	1	7	2/20/2015 11:02	2/20/2015 11:02	2/20/2015 11:03	2/20/2015 11:10	2/20/2015 12:59:57 PM	109	9	Regular Hours	< 30 minutes
2/20/2015	12:02:01 PM	284 NEW CASTLE AVE	PORTSMOUTH	NH	Alex Groetz	William Jones	9100	LEAK OUTSIDE	WF06027955N	1	35	2/20/2015 12:01	2/20/2015 12:04	2/20/2015 12:06	2/20/2015 12:20	2/20/2015 1:35:39 PM	95	18	Regular Hours	< 30 minutes
2/20/2015	2:21:43 PM	26 MAPLE RIDGE RD Apt. RIGHT	SEABROOK	NH	Ryan Kelleher	William Jones	9100	LEAK OUTSIDE	WF06027969N	0	15	2/20/2015 14:22	2/20/2015 14:26	2/20/2015 14:37	2/20/2015 14:41	2/20/2015 5:02:49 PM	141	20	Regular Hours	< 30 minutes
2/23/2015	9:13:56 AM	8 WILBROD AVE	DOVER	NH	David Emerson	William Jones	9100	LEAK OUTSIDE	WF06081299N	0	12	2/23/2015 9:14	2/23/2015 9:13	2/23/2015 9:15	2/23/2015 9:26	2/23/2015 10:54:28 AM	87	17	Regular Hours	< 30 minutes
2/23/2015	11:33:58 AM	208 GONIC RD	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF06081540N	0	18	2/23/2015 11:34	2/23/2015 11:37	2/23/2015 11:38	2/23/2015 11:56	2/23/2015 3:07:03 PM	190	22	Regular Hours	< 30 minutes
2/23/2015	3:48:21 PM	19 WAKEFIELD ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF06081880N	0	8	2/23/2015 15:48	2/23/2015 15:49	2/23/2015 15:51	2/23/2015 15:57	2/23/2015 4:26:17 PM	79	8	Regular Hours	< 30 minutes
2/24/2015	8:42:58 AM	2 PINE RD	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF06082331N	0	15	2/24/2015 8:43	2/24/2015 8:43	2/24/2015 8:46	2/24/2015 8:59	2/24/2015 11:00:06 AM	120	16	Regular Hours	< 30 minutes
2/24/2015	10:42:14 AM	205 NIMBLE HILL RD	NEWINGTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF06082780N	0	25	2/24/2015 10:42	2/24/2015 10:43	2/24/2015 10:43	2/24/2015 11:08	2/24/2015 12:38:20 PM	89	26	Regular Hours	< 30 minutes
2/24/2015	11:51:06 AM	55 SHEFFIELD RD	PORTSMOUTH	NH	Alex Groetz	Lynne Copp	9000	LEAK INSIDE	WF06082940N	0	9	2/24/2015 11:51	2/24/2015 11:53	2/24/2015 11:55	2/24/2015 12:03	2/24/2015 1:28:58 PM	85	12	Regular Hours	< 30 minutes
2/24/2015	12:10:27 PM	430 HIGH ST	SOMERSWORTH	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF06083020N	2	18	2/24/2015 12:12	2/24/2015 12:14	2/24/2015 12:14	2/24/2015 12:32	2/24/2015 2:54:57 PM	142	21	Regular Hours	< 30 minutes
2/24/2015	12:18:59 PM	128 MAIN ST Apt. RIGHT Pst. APT	PLAISTOW	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF06083060N	0	9	2/24/2015 12:19	2/24/2015 12:20	2/24/2015 12:20	2/24/2015 12:29	2/24/2015 2:00:41 PM	90	11	Regular Hours	< 30 minutes
2/24/2015	2:01:08 PM	5 FARADAY DR Apt. #2 Pst. #2	DOVER	NH	David Emerson	William Jones	9100	LEAK OUTSIDE	WF06083410N	1	12	2/24/2015 14:02	2/24/2015 14:04	2/24/2015 14:05	2/24/2015 14:17	2/24/2015 5:53:46 PM	216	16	Regular Hours	< 30 minutes
2/25/2015	7:17:07 AM	11 MEADOWOOD DR	EXETER	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF06083770N	0	14	2/25/2015 7:17	2/25/2015 7:18	2/25/2015 7:19	2/25/2015 7:33	2/25/2015 8:56:41 AM	83	16	Regular Hours	< 30 minutes
2/25/2015	7:23:59 AM	20 MIRONA RD	PORTSMOUTH	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF06083780N	0	15	2/25/2015 7:24	2/25/2015 7:24	2/25/2015 7:25	2/25/2015 7:40	2/25/2015 8:39:01 AM	58	16	Regular Hours	< 30 minutes
2/25/2015	8:11:39 AM	333 BORTHWICK AVE	PORTSMOUTH	NH	Lance Keefly	William Jones	9100	LEAK OUTSIDE	WF06083810N	0	9	2/25/2015 8:12	2/25/2015 8:12	2/25/2015 8:12	2/25/2015 8:22	2/25/2015 9:41:18 AM	79	10	Regular Hours	< 30 minutes
2/25/2015	9:36:08 AM	154 SOUTH RD	KENSINGTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF06083970N	2	26	2/25/2015 9:38	2/25/2015 9:39	2/25/2015 9:43	2/25/2015 10:05	2/25/2015 10:45:51 AM	30	29	Regular Hours	< 30 minutes
2/25/2015	11:30:08 AM	140 WASHINGTON ST Apt. 201 Pst. UNIT	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF06084130N	0	16	2/25/2015 11:30	2/25/2015 11:31	2/25/2015 11:31	2/25/2015 11:39	2/25/2015 12:35:38 PM	66	18	Regular Hours	< 30 minutes
2/25/2015	3:06:05 PM	6 FREEDOM CIR	PORTSMOUTH	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WF06084610N	0	5	2/25/2015 15:06	2/25/2015 15:08	2/25/2015 15:09	2/25/2015 15:14	2/25/2015 6:39:52 PM	195	7	Regular Hours	< 30 minutes
2/26/2015	8:19:49 AM	349 OCEAN BLVD	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF06085070N	0	4	2/26/2015 8:20	2/26/2015 8:20	2/26/2015 8:22	2/26/2015 8:25	2/26/2015 8:52:31 AM	26	5	Regular Hours	< 30 minutes
2/26/2015	9:51:49 AM	22 ANNS LN	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF06085230N	0	7	2/26/2015 9:52	2/26/2015 9:52	2/26/2015 9:52	2/26/2015 10:00	2/26/2015 11:07:24 AM	66	8	Regular Hours	< 30 minutes
2/26/2015	12:51:11 PM	25 NIMBLE HILL RD	NEWINGTON	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF06085550N	1	17	2/26/2015 12:53	2/26/2015 12:54	2/26/2015 12:56	2/26/2015 13:11	2/26/2015 1:51:32 PM	39	20	Regular Hours	< 30 minutes
2/26/2015	3:34:42 PM	471 HIGH ST	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF06085850N	0	11	2/26/2015 15:34	2/26/2015 15:35	2/26/2015 15:35	2/26/2015 15:47	2/26/2015 8:15:43 PM	268	12	Regular Hours	< 30 minutes

2/27/2015	7:43:19 AM	7 BARTLETT ST	DOVER	NH	David Emerson	Michael Talis	9000	LEAK INSIDE	WF060815N	0	11	2/27/2015 7:43	2/27/2015 7:41	2/27/2015 7:42	2/27/2015 7:53	2/27/2015	8:18:26 AM	34	12	Regular Hours	< 30 minutes
2/27/2015	10:25:03 AM	20 ALBURN ST	EXETER	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF060849N	0	7	2/27/2015 10:25	2/27/2015 10:25	2/27/2015 10:26	2/27/2015 10:28	2/27/2015	2:01:53 PM	219	1	Regular Hours	< 30 minutes
2/27/2015	12:55:12 PM	6 OLD ENGLISH VLG Pst. MAINT	DOVER	NH	David Emerson	Michael Talis	9100	LEAK OUTSIDE	WF0608720N	0	14	2/27/2015 12:55	2/27/2015 12:51	2/27/2015 12:52	2/27/2015 13:12	2/27/2015	5:50:08 PM	272	17	Regular Hours	< 30 minutes
2/27/2015	2:35:15 PM	10 TROUBLE CALL	SOMERSWORTH	NH	David Perreault	David Martynage	9000	LEAK INSIDE	WF0608749N	0	2	2/27/2015 14:38	2/27/2015 14:38	2/27/2015 14:38	2/27/2015 14:38	2/27/2015	5:26:47 PM	167	3	Regular Hours	< 30 minutes
2/27/2015	3:22:10 PM	18 MEADOW POND RD	HAMPTON	NH	Daniel Lafortune	David Martynage	9100	LEAK OUTSIDE	WF0608751N	1	21	2/27/2015 15:24	2/27/2015 15:24	2/27/2015 15:26	2/27/2015 15:46	2/27/2015	4:57:14 PM	70	24	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 62 (19% of total) for After Hours:																					
2/2/2015	5:29:03 PM	15 SPINNAKER WAY	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0606176N	1	8	2/2/2015 17:36	2/2/2015 17:31	2/2/2015 17:33	2/2/2015 17:40	2/2/2015	5:54:31 PM	14	11	After Hours	< 30 minutes
2/3/2015	4:15:12 AM	20 CHESTNUT ST Apt. M5 Pst. 3FL	EXETER	NH	Alex Groetz	Jason Brooks	9000	LEAK INSIDE	WF0606176N	0	8	2/3/2015 4:15	2/3/2015 4:16	2/3/2015 4:17	2/3/2015 4:25	2/3/2015	5:54:34 AM	89	9	After Hours	< 30 minutes
2/3/2015	4:06:52 PM	21 HAMPTON RD Apt. 2 Pst. 2	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606477N	0	13	2/3/2015 16:07	2/3/2015 16:08	2/3/2015 16:08	2/3/2015 16:21	2/3/2015	5:08:33 PM	47	14	After Hours	< 30 minutes
2/3/2015	5:47:41 PM	7 ASH ST	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0606481N	0	11	2/3/2015 17:48	2/3/2015 17:48	2/3/2015 17:49	2/3/2015 17:59	2/3/2015	6:30:09 PM	30	12	After Hours	< 30 minutes
2/3/2015	6:08:39 PM	1234 LILAC LN	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0606484N	0	11	2/3/2015 18:09	2/3/2015 18:09	2/3/2015 18:09	2/3/2015 18:20	2/3/2015	6:56:33 PM	35	12	After Hours	< 30 minutes
2/3/2015	6:28:30 PM	181 ROCKINGHAM PK BLVD	SALEM	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0606485N	0	29	2/3/2015 18:29	2/3/2015 18:29	2/3/2015 18:30	2/3/2015 18:58	2/3/2015	7:24:38 PM	26	30	After Hours	< 30 minutes
2/3/2015	6:51:36 PM	2175 MAPLEWOOD AVE Apt. 27	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606487N	0	12	2/3/2015 18:52	2/3/2015 18:53	2/3/2015 18:53	2/3/2015 19:06	2/3/2015	7:53:18 PM	47	14	After Hours	< 30 minutes
2/3/2015	8:02:06 PM	10 TROUBLE CALL	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0606488N	0	11	2/3/2015 20:02	2/3/2015 20:04	2/3/2015 20:04	2/3/2015 20:26	2/3/2015	9:21:57 PM	65	14	After Hours	< 30 minutes
2/3/2015	8:25:26 PM	6 HERITAGE DR	HAMPTON	NH	Alex Groetz	William Jones	9100	LEAK OUTSIDE	WF0606489N	0	12	2/3/2015 20:26	2/3/2015 20:31	2/3/2015 20:32	2/3/2015 20:44	2/3/2015	3:00:15 AM	376	19	After Hours	< 30 minutes
2/3/2015	11:20:49 PM	10 MAIN ST	PLAISTOW	NH	Rurt House	William Jones	9100	LEAK OUTSIDE	WF0606492N	0	7	2/3/2015 23:21	2/3/2015 23:27	2/3/2015 23:29	2/3/2015 23:35	2/3/2015	12:45:24 AM	69	14	After Hours	< 30 minutes
2/4/2015	5:40:50 PM	241 DRAKESIDE RD Pst. B	HAMPTON	NH	Alex Groetz	William Jones	9100	LEAK OUTSIDE	WF0606589N	0	21	2/4/2015 17:41	2/4/2015 17:47	2/4/2015 17:48	2/4/2015 18:09	2/4/2015	6:36:51 PM	147	28	After Hours	< 30 minutes
2/4/2015	6:00:37 PM	12 TWIN POND CIR	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606590N	0	8	2/4/2015 18:01	2/4/2015 18:02	2/4/2015 18:03	2/4/2015 18:11	2/4/2015	6:43:09 PM	32	10	After Hours	< 30 minutes
2/4/2015	6:08:13 PM	233 CARRIDGE RD Pst. UNIT	PLAISTOW	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0606591N	0	21	2/4/2015 18:08	2/4/2015 18:10	2/4/2015 18:10	2/4/2015 18:31	2/4/2015	7:32:43 PM	60	23	After Hours	< 30 minutes
2/5/2015	6:15:58 PM	47 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606594N	0	8	2/5/2015 18:16	2/5/2015 18:19	2/5/2015 18:20	2/5/2015 18:38	2/5/2015	6:56:20 PM	27	12	After Hours	< 30 minutes
2/6/2015	4:55:13 PM	404 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0606809N	0	16	2/6/2015 16:55	2/6/2015 16:55	2/6/2015 16:56	2/6/2015 17:11	2/6/2015	7:00:17 PM	108	16	After Hours	< 30 minutes
2/6/2015	7:12:12 PM	404 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0606812N	0	4	2/6/2015 19:12	2/6/2015 19:15	2/6/2015 19:15	2/6/2015 19:20	2/6/2015	7:35:36 PM	15	7	After Hours	< 30 minutes
2/9/2015	10:35:45 PM	22 LISA BETH CIR	DOVER	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF0606988N	0	3	2/9/2015 22:26	2/9/2015 22:44	2/9/2015 22:44	2/9/2015 22:47	2/10/2015	1:39:48 AM	172	22	After Hours	< 30 minutes
2/10/2015	5:31:33 PM	423 DOVER POINT RD	DOVER	NH	David Emerson	Lynne Copp	9100	LEAK OUTSIDE	WF0607062N	0	18	2/10/2015 17:31	2/10/2015 17:35	2/10/2015 17:35	2/10/2015 17:54	2/10/2015	6:42:06 PM	48	22	After Hours	< 30 minutes
2/10/2015	5:36:17 PM	29 HANSON ST	DOVER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0607063N	0	25	2/10/2015 17:36	2/10/2015 17:36	2/10/2015 17:45	2/10/2015 18:02	2/10/2015	8:41:42 PM	159	25	After Hours	< 30 minutes
2/10/2015	6:19:49 PM	52 ESSEX RD	HAMPTON	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607064N	0	27	2/10/2015 18:20	2/10/2015 18:21	2/10/2015 18:21	2/10/2015 18:49	2/10/2015	7:04:03 PM	14	29	After Hours	< 30 minutes
2/12/2015	4:22:59 PM	10 TROUBLE CALL	SOMERSWORTH	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0607131N	0	17	2/12/2015 16:24	2/12/2015 16:29	2/12/2015 16:24	2/12/2015 16:43	2/12/2015	5:02:51 PM	21	18	After Hours	< 30 minutes
2/12/2015	4:08:36 PM	44 SULLIVAN DR	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0607218N	0	11	2/12/2015 16:09	2/12/2015 16:08	2/12/2015 16:10	2/12/2015 16:20	2/12/2015	6:32:53 PM	131	12	After Hours	< 30 minutes
2/12/2015	8:25:25 PM	616 PORTLAND ST Apt. 4	ROCHESTER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0607245N	0	29	2/12/2015 20:26	2/12/2015 20:26	2/12/2015 20:27	2/12/2015 20:56	2/12/2015	9:43:36 PM	47	30	After Hours	< 30 minutes
2/13/2015	6:35:43 PM	140 KINGS HWY Apt. 8 Pst. UNIT	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0607337N	0	24	2/13/2015 18:36	2/13/2015 18:39	2/13/2015 18:39	2/13/2015 19:03	2/13/2015	7:37:12 PM	33	27	After Hours	< 30 minutes
2/16/2015	5:45:38 AM	9 LAFAYETTE RD Pst. 4	NORTH HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0607406N	1	22	2/16/2015 5:47	2/16/2015 5:52	2/16/2015 5:53	2/16/2015 6:14	2/16/2015	6:24:05 AM	9	29	After Hours	< 30 minutes
2/16/2015	4:35:50 PM	2 RIDGEWOOD DR Apt. 24	ATKINSON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0607528N	2	1	2/16/2015 16:38	2/16/2015 16:38	2/16/2015 16:40	2/16/2015 16:40	2/16/2015	4:45:12 PM	5	4	After Hours	< 30 minutes

2/16/2015	6:51:05 PM	1014 ULAC LN	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0607535A	0	10	2/16/2015 18:51	2/16/2015 18:57	2/16/2015 18:59	2/16/2015 19:07	2/16/2015	7:40:56 PM	33	16	After Hours	< 30 minutes
2/16/2015	10:00:12 PM	28 WOODMAN RD	DURHAM	NH	Lance Keethy	William Jones	9000	LEAK INSIDE	WF0607538A	0	21	2/16/2015 22:00	2/16/2015 22:07	2/16/2015 22:08	2/16/2015 22:29	2/16/2015	10:50:06 PM	20	29	After Hours	< 30 minutes
2/17/2015	5:43:43 AM	180 TRI CITY PL2 Apt. B Pst. UNIT	SOMERSWORTH	NH	Lance Keethy	Michael Tatis	9100	LEAK OUTSIDE	WF0607541N	0	12	2/17/2015 5:44	2/17/2015 5:54	2/17/2015 5:54	2/17/2015 6:06	2/17/2015	1:28:49 PM	442	23	After Hours	< 30 minutes
2/17/2015	4:04:33 PM	33 HOWARD ST	PORTSMOUTH	NH	Lance Keethy	William Jones	9000	LEAK INSIDE	WF0607536A	0	25	2/17/2015 16:05	2/17/2015 16:05	2/17/2015 16:05	2/17/2015 16:30	2/17/2015	4:54:22 PM	23	26	After Hours	< 30 minutes
2/17/2015	4:37:29 PM	18 KEEFE AVE	HAMPTON	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0607641N	0	5	2/17/2015 16:38	2/17/2015 16:36	2/17/2015 16:36	2/17/2015 17:01	2/17/2015	7:44:27 PM	163	23	After Hours	< 30 minutes
2/17/2015	5:00:41 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0607651N	5	21	2/17/2015 17:05	2/17/2015 17:06	2/17/2015 17:07	2/17/2015 17:27	2/17/2015	5:54:25 PM	26	27	After Hours	< 30 minutes
2/17/2015	5:43:42 PM	14 PLAYHOUSE CIR	HAMPTON	NH	Alex Groets	Lynne Copp	9100	LEAK OUTSIDE	WF0607564A	0	0	2/17/2015 17:43	2/17/2015 17:44	2/17/2015 17:44	2/17/2015 17:44	2/17/2015	5:46:22 PM	4	0	After Hours	< 30 minutes
2/17/2015	6:03:18 PM	182 MARKEE ST	PORTSMOUTH	NH	David Emerson	Lynne Copp	9100	LEAK OUTSIDE	WF0607566A	0	18	2/17/2015 18:03	2/17/2015 18:06	2/17/2015 18:18	2/17/2015 18:25	2/17/2015	8:07:24 PM	101	23	After Hours	< 30 minutes
2/17/2015	6:15:35 PM	35 LAFAYETTE RD	NORTH HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0607662N	2	14	2/17/2015 18:18	2/17/2015 18:18	2/17/2015 18:18	2/17/2015 18:32	2/17/2015	6:52:24 PM	19	17	After Hours	< 30 minutes
2/17/2015	8:57:50 PM	0 TROUBLE CALL	ROCHESTER	NH	Lance Keethy	Lynne Copp	9000	LEAK INSIDE	WF0607667N	0	22	2/17/2015 20:58	2/17/2015 21:06	2/17/2015 21:06	2/17/2015 21:28	2/17/2015	10:20:45 PM	52	30	After Hours	< 30 minutes
2/18/2015	6:59:44 AM	92 CLUFF CROSSING RD	SALEM	NH	Anthony Beck	Michael Tatis	9100	LEAK OUTSIDE	WF0607673N	0	22	2/18/2015 7:00	2/18/2015 7:05	2/18/2015 7:07	2/18/2015 7:27	2/18/2015	9:03:00 PM	815	28	After Hours	< 30 minutes
2/18/2015	4:12:16 PM	11 DURRELL ST Apt. B	DOVER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0607755N	0	26	2/18/2015 16:13	2/18/2015 16:13	2/18/2015 16:15	2/18/2015 16:40	2/18/2015	5:38:54 PM	58	28	After Hours	< 30 minutes
2/18/2015	4:55:20 PM	159 MIDDLE ST	PORTSMOUTH	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WF0607766A	0	27	2/18/2015 16:55	2/18/2015 16:56	2/18/2015 16:56	2/18/2015 17:23	2/18/2015	5:58:36 PM	34	28	After Hours	< 30 minutes
2/18/2015	4:56:25 PM	150 OCEAN BLVD	SEABROOK	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0607767N	0	7	2/18/2015 16:54	2/18/2015 17:00	2/18/2015 17:00	2/18/2015 17:08	2/18/2015	5:48:12 PM	39	11	After Hours	< 30 minutes
2/18/2015	6:59:29 PM	28 WALDEN ST	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0607772N	0	15	2/18/2015 19:00	2/18/2015 19:02	2/18/2015 19:03	2/18/2015 19:18	2/18/2015	7:38:39 PM	19	19	After Hours	< 30 minutes
2/19/2015	4:30:56 AM	92 CLUFF CROSSING RD	SALEM	NH	Anthony Beck	Edward Charlton	9100	LEAK OUTSIDE	WF0607777N	0	8	2/19/2015 4:31	2/19/2015 4:48	2/19/2015 4:57	2/19/2015 4:57	2/19/2015	8:04:44 AM	187	26	After Hours	< 30 minutes
2/19/2015	4:34:41 PM	50 BROOKSIDE DR Apt. K1 Pst. APT	EXETER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607866N	0	26	2/19/2015 16:35	2/19/2015 16:38	2/19/2015 16:38	2/19/2015 17:05	2/19/2015	5:20:06 PM	15	30	After Hours	< 30 minutes
2/19/2015	5:21:32 PM	630 LAFAYETTE RD	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0607871N	0	13	2/19/2015 17:21	2/19/2015 17:22	2/19/2015 17:22	2/19/2015 17:35	2/19/2015	6:04:42 PM	28	14	After Hours	< 30 minutes
2/20/2015	1:30:16 AM	195 ATLANTIC AVE	SEABROOK	NH	John Wiley	Edward Charlton	9000	LEAK INSIDE	WF0607879N	1	7	2/20/2015 1:31	2/20/2015 1:32	2/20/2015 1:33	2/20/2015 1:40	2/20/2015	1:50:32 AM	10	10	After Hours	< 30 minutes
2/20/2015	5:22:38 AM	920 LAFAYETTE RD	SEABROOK	NH	John Wiley	Edward Charlton	9000	LEAK INSIDE	WF0607880N	0	16	2/20/2015 5:23	2/20/2015 5:24	2/20/2015 5:28	2/20/2015 5:40	2/20/2015	6:48:08 AM	67	17	After Hours	< 30 minutes
2/20/2015	4:49:45 PM	21 PROSPECT ST Apt. A	PORTSMOUTH	NH	David Emerson	William Jones	9100	LEAK OUTSIDE	WF0608003N	6	9	2/20/2015 16:54	2/20/2015 17:02	2/20/2015 17:03	2/20/2015 17:11	2/20/2015	7:05:17 PM	113	21	After Hours	< 30 minutes
2/20/2015	4:52:50 PM	102 ESKER RD	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0608004N	1	13	2/20/2015 16:54	2/20/2015 16:56	2/20/2015 16:58	2/20/2015 17:09	2/20/2015	5:27:53 PM	18	16	After Hours	< 30 minutes
2/20/2015	5:01:59 PM	45 GOSLING RD Pst. 5A-C	NEWINGTON	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0608007N	0	15	2/20/2015 17:02	2/20/2015 17:02	2/20/2015 17:02	2/20/2015 17:17	2/20/2015	8:26:07 PM	188	15	After Hours	< 30 minutes
2/20/2015	5:25:08 PM	2 LANGDON AVE	EXETER	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	WF0608009N	1	13	2/20/2015 17:26	2/20/2015 17:28	2/20/2015 17:28	2/20/2015 17:41	2/20/2015	6:47:53 PM	66	16	After Hours	< 30 minutes
2/20/2015	6:44:23 PM	12 SAINT JOHN ST	DOVER	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0608018N	0	18	2/20/2015 18:45	2/20/2015 18:45	2/20/2015 18:46	2/20/2015 19:04	2/20/2015	7:31:50 PM	27	19	After Hours	< 30 minutes
2/20/2015	11:03:46 PM	314 S BROADWAY	SALEM	NH	Ryan Kelleher	William Jones	9100	LEAK OUTSIDE	WF0608039N	0	11	2/20/2015 23:04	2/20/2015 23:13	2/20/2015 23:13	2/20/2015 23:25	2/21/2015	12:54:03 AM	88	21	After Hours	< 30 minutes
2/24/2015	4:56:21 PM	17 OLD RD Apt. 5TOR	PLAISTOW	NH	Ryan Kelleher	David Martinage	9000	LEAK INSIDE	WF0608361N	1	30	2/24/2015 16:57	2/24/2015 17:04	2/24/2015 17:05	2/24/2015 17:15	2/24/2015	5:41:37 PM	26	18	After Hours	< 30 minutes
2/24/2015	4:59:54 PM	178 DRAKESIDE RD Apt. 106 Pst. UNIT	HAMPTON	NH	Lance Keethy	David Martinage	9000	LEAK INSIDE	WF0608363N	0	17	2/24/2015 17:06	2/24/2015 17:06	2/24/2015 17:06	2/24/2015 17:17	2/24/2015	8:35:35 PM	198	17	After Hours	< 30 minutes
2/24/2015	5:47:14 PM	8 FALKLAND WAY Apt. A 4	PORTSMOUTH	NH	Jeffrey Grottau	David Martinage	9100	LEAK OUTSIDE	WF0608366N	0	23	2/24/2015 17:47	2/24/2015 17:53	2/24/2015 17:54	2/24/2015 18:16	2/24/2015	8:06:30 PM	109	29	After Hours	< 30 minutes
2/24/2015	6:45:00 PM	38 FOURTH ST	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0608371N	0	0	2/24/2015 18:45	2/24/2015 18:45	2/24/2015 18:46	2/24/2015 18:46	2/24/2015	6:54:46 PM	8	1	After Hours	< 30 minutes
2/24/2015	7:04:50 PM	165 DEER ST Pst. H	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0608372N	0	8	2/24/2015 19:04	2/24/2015 19:05	2/24/2015 19:06	2/24/2015 19:14	2/24/2015	9:00:20 PM	106	9	After Hours	< 30 minutes
2/26/2015	6:33:56 PM	14 KEEWAYDIN DR Apt. B Pst. UNIT	SALEM	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0608600N	0	14	2/26/2015 18:34	2/26/2015 18:34	2/26/2015 18:35	2/26/2015 18:49	2/26/2015	9:03:16 PM	134	15	After Hours	< 30 minutes

2/26/2015	6:59:52 PM	4 PLASTOW RD Apt. 4A Pst. UNIT	PLASTOW	NH	Ryan Kelleher	David Martineau	9000	LEAK INSIDE	WF0608601N	0	9	2/26/2015 19:00	2/26/2015 19:02	2/26/2015 19:03	2/26/2015 19:12	2/26/2015 10:27:57 PM	195	12	After Hours	< 30 minutes
2/26/2015	8:20:51 PM	0 TROUBLE CALL	DOVER	NH	Laurie Rousseau	David Martineau	9100	LEAK OUTSIDE	WF0608602N	0	18	2/26/2015 20:21	2/26/2015 20:21	2/26/2015 20:22	2/26/2015 20:40	2/26/2015 9:24:28 PM	44	19	After Hours	< 30 minutes
2/27/2015	6:22:40 PM	0 TROUBLE CALL	EXETER	NH	Alex Groetz	David Martineau	9100	LEAK OUTSIDE	WF0608782N	0	11	2/27/2015 18:23	2/27/2015 18:28	2/27/2015 18:29	2/27/2015 18:39	2/27/2015 10:25:41 PM	226	16	After Hours	< 30 minutes
2/27/2015	8:00:24 PM	5 GARDEN LN	DURHAM	NH	Kevin Ruel	David Martineau	9000	LEAK INSIDE	WF0608788N	0	23	2/27/2015 20:01	2/27/2015 20:04	2/27/2015 20:04	2/27/2015 20:27	2/27/2015 8:37:57 PM	10	27	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 43 (13% of total) for Weekend/Holiday Hours:																				
2/1/2015	3:21:46 PM	418 WINNACUNNET RD	HAMPTON	NH	Alex Groetz	Mark Severens	9100	LEAK OUTSIDE	WF0606226N	1	16	2/1/2015 15:23	2/1/2015 15:24	2/1/2015 15:24	2/1/2015 15:40	2/1/2015 7:09:42 PM	209	18	Weekend/Holiday	< 30 minutes
2/7/2015	8:45:09 AM	0 TROUBLE CALL	DURHAM	NH	Lance Keefly	Rene Bordeleau	9100	LEAK OUTSIDE	WF0606415N	0	16	2/7/2015 8:45	2/7/2015 8:46	2/7/2015 9:02	2/7/2015 9:02	2/7/2015 11:26:11 AM	143	17	Weekend/Holiday	< 30 minutes
2/7/2015	10:27:46 AM	615 OCEAN BLVD Apt. 24	HAMPTON	NH	Daniel LaFortune	Rene Bordeleau	9000	LEAK INSIDE	WF0606421N	0	21	2/7/2015 10:38	2/7/2015 10:34	2/7/2015 10:34	2/7/2015 10:54	2/7/2015 12:38:36 PM	103	28	Weekend/Holiday	< 30 minutes
2/14/2015	9:16:21 AM	17 FOLSOM ST	DOVER	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0607348N	0	18	2/14/2015 9:17	2/14/2015 9:18	2/14/2015 9:18	2/14/2015 9:36	2/14/2015 11:27:30 AM	110	20	Weekend/Holiday	< 30 minutes
2/14/2015	9:53:42 AM	13 PINE MEADOWS DR	EXETER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0607350N	1	16	2/14/2015 9:54	2/14/2015 9:59	2/14/2015 9:59	2/14/2015 10:15	2/14/2015 10:45:22 AM	29	22	Weekend/Holiday	< 30 minutes
2/14/2015	2:15:43 PM	14 EDGEWOOD DR	HAMPTON	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0607354N	1	10	2/14/2015 14:16	2/14/2015 14:22	2/14/2015 14:22	2/14/2015 14:32	2/14/2015 2:55:50 PM	23	16	Weekend/Holiday	< 30 minutes
2/14/2015	3:45:21 PM	43 PEARL ST	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0607356N	1	7	2/14/2015 15:46	2/14/2015 15:57	2/14/2015 15:58	2/14/2015 16:04	2/14/2015 4:26:35 PM	21	19	Weekend/Holiday	< 30 minutes
2/15/2015	8:04:34 AM	31 PEARL ST Apt. #1	PORTSMOUTH	NH	John Wiley	Rene Bordeleau	9000	LEAK INSIDE	WF0607372N	0	11	2/15/2015 8:04	2/15/2015 8:04	2/15/2015 8:05	2/15/2015 8:16	2/15/2015 3:36:23 AM	19	12	Weekend/Holiday	< 30 minutes
2/15/2015	9:45:58 AM	404 SPRINGBROOK CIR	PORTSMOUTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0607378N	0	9	2/15/2015 9:46	2/15/2015 9:48	2/15/2015 9:49	2/15/2015 9:58	2/15/2015 1:43:13 PM	225	12	Weekend/Holiday	< 30 minutes
2/15/2015	10:11:22 AM	520 LINCOLN AVE	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0607379N	0	9	2/15/2015 10:11	2/15/2015 10:19	2/15/2015 10:20	2/15/2015 10:29	2/15/2015 10:48:48 AM	19	17	Weekend/Holiday	< 30 minutes
2/15/2015	11:00:45 AM	411 SPRINGBROOK CIR	PORTSMOUTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0607382N	1	0	2/15/2015 11:02	2/15/2015 11:02	2/15/2015 11:02	2/15/2015 11:02	2/15/2015 11:30:34 AM	27	2	Weekend/Holiday	< 30 minutes
2/15/2015	12:41:08 PM	0 TROUBLE CALL	NORTH HAMPTON	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0607387N	0	15	2/15/2015 12:43	2/15/2015 12:56	2/15/2015 12:56	2/15/2015 13:11	2/15/2015 1:37:48 PM	25	28	Weekend/Holiday	< 30 minutes
2/15/2015	1:03:24 PM	228 HIGHLAND ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0607388N	2	13	2/15/2015 13:06	2/15/2015 13:06	2/15/2015 13:07	2/15/2015 13:20	2/15/2015 1:41:21 PM	20	17	Weekend/Holiday	< 30 minutes
2/15/2015	1:57:00 PM	101 SHATTUCK WAY Pst. B	NEWINGTON	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0607392N	2	20	2/15/2015 13:59	2/15/2015 14:04	2/15/2015 14:04	2/15/2015 14:24	2/15/2015 3:30:38 PM	66	27	Weekend/Holiday	< 30 minutes
2/15/2015	3:12:51 PM	15 USA BETH CIR	DOVER	NH	Lance Keefly	Lynne Copp	9100	LEAK OUTSIDE	WF0607394N	0	15	2/15/2015 15:13	2/15/2015 15:18	2/15/2015 15:19	2/15/2015 15:34	2/15/2015 4:45:58 PM	71	21	Weekend/Holiday	< 30 minutes
2/15/2015	4:26:02 PM	143 PLASTOW RD	PLASTOW	NH	Anthony Beck	Scott Lacouture	9000	LEAK INSIDE	WF0607395N	1	9	2/15/2015 16:27	2/15/2015 16:30	2/15/2015 16:30	2/15/2015 16:40	2/15/2015 5:23:03 PM	42	14	Weekend/Holiday	< 30 minutes
2/15/2015	4:28:44 PM	14 OLD NEW BOSTON RD Apt. RIGHT	SEABROOK	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607396N	0	18	2/15/2015 16:29	2/15/2015 16:31	2/15/2015 16:32	2/15/2015 16:49	2/15/2015 5:03:04 PM	13	21	Weekend/Holiday	< 30 minutes
2/15/2015	4:47:35 PM	7 PORTWALK PLACE Apt. HOUSE Pst.	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607398N	1	26	2/15/2015 16:49	2/15/2015 16:49	2/15/2015 16:49	2/15/2015 17:15	2/15/2015 6:36:11 PM	80	28	Weekend/Holiday	< 30 minutes
2/15/2015	5:35:21 PM	0 GARAG	PORTSMOUTH	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0607400N	4	18	2/15/2015 17:40	2/15/2015 17:42	2/15/2015 17:43	2/15/2015 18:01	2/15/2015 7:15:30 PM	73	26	Weekend/Holiday	< 30 minutes
2/15/2015	5:51:14 PM	320 UNION ST Apt. E Pst. OFFIC	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0607402N	4	24	2/15/2015 17:55	2/15/2015 17:56	2/15/2015 17:56	2/15/2015 18:20	2/15/2015 6:40:02 PM	19	29	Weekend/Holiday	< 30 minutes
2/21/2015	8:57:09 AM	47 NORTHWESTERN DR Apt. C	SALEM	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF0608037N	1	25	2/21/2015 8:58	2/21/2015 8:58	2/21/2015 9:02	2/21/2015 9:24	2/21/2015 11:34:27 AM	128	27	Weekend/Holiday	< 30 minutes
2/21/2015	9:27:27 AM	2 LANTERN LN	EXETER	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0608038N	0	13	2/21/2015 9:27	2/21/2015 9:28	2/21/2015 9:28	2/21/2015 9:41	2/21/2015 11:01:41 AM	79	14	Weekend/Holiday	< 30 minutes
2/21/2015	9:32:17 AM	22 ROGERS ST	DOVER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0608039N	0	23	2/21/2015 9:32	2/21/2015 9:34	2/21/2015 9:35	2/21/2015 9:58	2/21/2015 11:52:25 AM	114	26	Weekend/Holiday	< 30 minutes
2/21/2015	10:53:24 AM	105 KINGS HWY	HAMPTON	NH	Kurt House	Lynne Copp	9000	LEAK INSIDE	WF0608051N	0	16	2/21/2015 10:53	2/21/2015 10:56	2/21/2015 10:57	2/21/2015 11:13	2/21/2015 11:50:31 AM	37	19	Weekend/Holiday	< 30 minutes
2/21/2015	12:37:41 PM	119 MILL RD Apt. 1	HAMPTON	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF0608054N	0	16	2/21/2015 12:38	2/21/2015 12:44	2/21/2015 12:44	2/21/2015 13:00	2/21/2015 3:00:30 PM	119	23	Weekend/Holiday	< 30 minutes

2/21/2015	13:44:05 PM	143 SOUTH RD	KEENE	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WFOG08053N	3	23	2/21/2015 12:47	2/21/2015 12:47	2/21/2015 12:50	2/21/2015 13:30	2/21/2015	1:08:35 PM	57	26	Weekend/Holiday	< 30 minutes
2/21/2015	1:32:50 PM	17 N ST	HAMPTON	NH	Jeffrey Groleau	Lynne Copp	9000	LEAK INSIDE	WFOG08060N	0	28	2/21/2015 13:11	2/21/2015 13:11	2/21/2015 13:35	2/21/2015 14:03	2/21/2015	4:35:30 PM	31	30	Weekend/Holiday	< 30 minutes
2/21/2015	5:52:32 PM	12 TROUBLE CALL	DURHAM	NH	Lauree Rousseau	Rene Boudreau	9100	LEAK OUTSIDE	WFOG08075N	2	24	2/21/2015 17:54	2/21/2015 17:54	2/21/2015 17:58	2/21/2015 18:19	2/21/2015	8:14:35 PM	115	26	Weekend/Holiday	< 30 minutes
2/21/2015	6:46:35 PM	12 EVERGREEN RD	HAMPTON	NH	Jeffrey Groleau	Rene Boudreau	9000	LEAK INSIDE	WFOG08080N	0	9	2/21/2015 18:47	2/21/2015 18:52	2/21/2015 19:02	2/21/2015 19:02	2/21/2015	7:03:40 PM	1	15	Weekend/Holiday	< 30 minutes
2/21/2015	9:16:31 PM	12 ROBE LN	ATKINSON	NH	Ryan Kelleher	Mark Severens	9000	LEAK INSIDE	WFOG08081N	1	8	2/21/2015 21:14	2/21/2015 21:25	2/21/2015 21:31	2/21/2015 21:39	2/21/2015	10:02:22 PM	29	16	Weekend/Holiday	< 30 minutes
2/22/2015	7:55:31 AM	173 MILL RD	HAMPTON	NH	Kurt House	Scott Lacourse	9000	LEAK INSIDE	WFOG08082N	0	4	2/22/2015 7:55	2/22/2015 7:57	2/22/2015 7:57	2/22/2015 8:01	2/22/2015	8:35:59 AM	34	6	Weekend/Holiday	< 30 minutes
2/22/2015	8:39:48 AM	437 SHATTUCK WAY	NEWINGTON	NH	David Emerton	Scott Lacourse	9100	LEAK OUTSIDE	WFOG08084N	1	7	2/22/2015 8:40	2/22/2015 8:42	2/22/2015 8:42	2/22/2015 8:50	2/22/2015	2:52:09 PM	362	10	Weekend/Holiday	< 30 minutes
2/22/2015	8:44:30 AM	45 LOCK RD	HAMPTON	NH	Kurt House	Scott Lacourse	9100	LEAK OUTSIDE	WFOG08085N	1	5	2/22/2015 8:45	2/22/2015 8:48	2/22/2015 8:48	2/22/2015 8:51	2/22/2015	9:53:29 AM	62	6	Weekend/Holiday	< 30 minutes
2/22/2015	10:49:38 AM	43 RIVER ST	SEABROOK	NH	Kurt House	Scott Lacourse	9000	LEAK INSIDE	WFOG08089N	2	6	2/22/2015 10:51	2/22/2015 10:54	2/22/2015 10:54	2/22/2015 11:00	2/22/2015	11:47:19 AM	46	11	Weekend/Holiday	< 30 minutes
2/22/2015	1:46:25 PM	176 DURHAM RD	DOVER	NH	Kevin Ruel	Sarah Levesque	9100	LEAK OUTSIDE	WFOG08096N	1	17	2/22/2015 13:47	2/22/2015 13:47	2/22/2015 13:47	2/22/2015 14:04	2/22/2015	3:41:26 PM	96	18	Weekend/Holiday	< 30 minutes
2/22/2015	7:04:50 PM	167 S BROADWAY	SALEM	NH	Ryan Kelleher	Jason Brooks	9100	LEAK OUTSIDE	WFOG08108N	1	9	2/22/2015 19:06	2/22/2015 19:12	2/22/2015 19:13	2/22/2015 19:21	2/22/2015	8:29:33 PM	67	17	Weekend/Holiday	< 30 minutes
2/28/2015	12:56:40 PM	181 PARK ST	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WFOG08114N	0	2	2/28/2015 12:57	2/28/2015 13:05	2/28/2015 13:06	2/28/2015 13:08	2/28/2015	1:24:04 PM	15	11	Weekend/Holiday	< 30 minutes
2/26/2015	2:02:21 PM	19 F ST Apt. REAR	HAMPTON	NH	Anthony Beck	Jason Brooks	9100	LEAK OUTSIDE	WFOG08118N	0	22	2/26/2015 14:01	2/26/2015 14:04	2/26/2015 14:05	2/26/2015 14:26	2/26/2015	5:31:23 PM	184	24	Weekend/Holiday	< 30 minutes
2/26/2015	4:56:42 PM	15 CULVER ST Apt. 20 L Pst. UNIT	PLAISTOW	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WFOG08121N	0	8	2/26/2015 16:57	2/26/2015 17:01	2/26/2015 17:02	2/26/2015 17:11	2/26/2015	6:47:43 PM	96	14	Weekend/Holiday	< 30 minutes
2/26/2015	8:19:45 PM	392 RYANOUTH ST Apt. 1 DOWN	SEABROOK	NH	Alex Groetz	Scott Lacourse	9000	LEAK INSIDE	WFOG08129N	1	20	2/26/2015 20:21	2/26/2015 20:27	2/26/2015 20:27	2/26/2015 20:47	2/26/2015	9:59:14 PM	51	28	Weekend/Holiday	< 30 minutes
2/26/2015	11:28:51 PM	39 BROWN AVE Apt. B	HAMPTON	NH	Alex Groetz	Scott Lacourse	9000	LEAK INSIDE	WFOG08129N	0	16	2/26/2015 23:29	2/26/2015 23:35	2/26/2015 23:35	2/26/2015 23:52	2/26/2015	1:58:07 AM	126	22	Weekend/Holiday	< 30 minutes
Orders responded to in 31:45 minutes: 9 (3% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Field Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
2/4/2015	12:51:30 PM	125 ROW ST	PORTSMOUTH	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WFOG08140N	3	30	2/4/2015 12:54	2/4/2015 12:55	2/4/2015 12:56	2/4/2015 13:25	2/4/2015	1:38:49 PM	13	34	Regular Hours	31:45 minutes
2/5/2015	7:41:21 AM	139 FOLLY MILL RD	SEABROOK	NH	Anthony Beck	Michael Tanc	9000	LEAK INSIDE	WFOG08149N	0	28	2/5/2015 7:42	2/5/2015 7:45	2/5/2015 7:55	2/5/2015 8:13	2/5/2015	9:40:34 AM	67	32	Regular Hours	31:45 minutes
2/10/2015	8:38:47 AM	25 SARATOGA CIRCLE	DURHAM	NH	David Pienrauth	William Jones	9100	LEAK OUTSIDE	WFOG08181N	0	13	2/10/2015 8:39	2/10/2015 8:39	2/10/2015 8:40	2/10/2015 9:13	2/10/2015	11:48:57 AM	155	34	Regular Hours	31:45 minutes
2/10/2015	8:45:57 AM	35 COLUMBUS AVE Pst. 100	ROCHESTER	NH	Lance Keethy	David Martineau	9000	LEAK INSIDE	WFOG08192N	0	36	2/10/2015 8:46	2/10/2015 8:48	2/10/2015 8:48	2/10/2015 9:24	2/10/2015	10:50:06 AM	85	38	Regular Hours	31:45 minutes
2/10/2015	9:04:24 AM	55 NORTH EASTERN BLVD Apt. AHS	SALEM	NH	Ryan Kelleher	William Jones	9100	LEAK OUTSIDE	WFOG08194N	0	31	2/10/2015 9:04	2/10/2015 9:05	2/10/2015 9:07	2/10/2015 9:36	2/10/2015	2:44:36 PM	307	32	Regular Hours	31:45 minutes
2/16/2015	7:19:44 AM	55 HIGH ST Apt. #1	HAMPTON	NH	Alex Groetz	Michael Talis	9000	LEAK INSIDE	WFOG07426N	2	32	2/16/2015 7:21	2/16/2015 7:22	2/16/2015 7:22	2/16/2015 7:54	2/16/2015	11:04:34 AM	189	35	Regular Hours	31:45 minutes
2/16/2015	2:11:49 PM	204 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WFOG07501N	0	15	2/16/2015 14:12	2/16/2015 14:27	2/16/2015 14:29	2/16/2015 14:43	2/16/2015	3:07:49 PM	24	31	Regular Hours	31:45 minutes
2/17/2015	9:30:43 AM	29 SEAVIEW AVE	HAMPTON	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WFOG07565N	1	30	2/17/2015 9:31	2/17/2015 9:37	2/17/2015 9:47	2/17/2015 10:07	2/17/2015	11:25:30 AM	77	36	Regular Hours	31:45 minutes
2/26/2015	10:53:52 AM	156 FRONT ST	EXETER	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WFOG08195N	2	26	2/26/2015 10:56	2/26/2015 10:59	2/26/2015 11:06	2/26/2015 11:26	2/26/2015	5:18:13 PM	351	32	Regular Hours	31:45 minutes

Orders responded to in 31-45 minutes: 19 (8% of total) for After Hours:																								
2/2/2015	6:56:43 PM	666 LAFAYETTE RD Apt. 1	HAMPTON	NH	Alex Grootz	William Jones	9000	LEAK INSIDE	WF0606739N	0	25	2/2/2015 18:57	2/2/2015 19:03	2/2/2015 19:07	2/2/2015 19:32	2/2/2015	8:57:40 PM	85	35	After Hours	31-45 minutes			
2/3/2015	10:57:13 PM	53 STEELWATER CIR	GORNIC	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0606740N	0	25	2/3/2015 22:57	2/3/2015 23:10	2/3/2015 23:10	2/3/2015 23:35	2/3/2015	12:41:05 AM	65	38	After Hours	31-45 minutes			
2/4/2015	6:29:27 PM	0 TROUBLE CALL	NEWINGTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0606750N	1	18	2/4/2015 18:30	2/4/2015 18:48	2/4/2015 18:48	2/4/2015 19:06	2/4/2015	8:48:06 PM	102	36	After Hours	31-45 minutes			
2/6/2015	5:31:50 PM	261 ROCKLAND ST	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0606813N	1	31	2/6/2015 17:33	2/6/2015 17:40	2/6/2015 17:41	2/6/2015 18:32	2/6/2015	6:48:21 PM	36	40	After Hours	31-45 minutes			
2/10/2015	4:56:39 PM	128 HIGHLAND ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0607060N	0	26	2/10/2015 16:57	2/10/2015 17:01	2/10/2015 17:02	2/10/2015 17:26	2/10/2015	6:15:20 PM	46	32	After Hours	31-45 minutes			
2/10/2015	5:59:49 PM	44 ATLANTIC AVE	DOVER	NH	David Emerson	Lynne Copp	9000	LEAK INSIDE	WF0607064N	8	34	2/10/2015 18:08	2/10/2015 18:08	2/10/2015 18:09	2/10/2015 18:43	2/10/2015	7:13:45 PM	30	43	After Hours	31-45 minutes			
2/10/2015	8:06:04 PM	31 HANOVER ST	DOVER	NH	Lauree Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0607072N	0	35	2/10/2015 20:06	2/10/2015 20:06	2/10/2015 20:42	2/10/2015 20:42	2/10/2015	8:45:16 PM	2	36	After Hours	31-45 minutes			
2/13/2015	11:04:11 PM	4 OLD PISCATAQUA RD	DURHAM	NH	Lance Keelley	Lynne Copp	9100	LEAK OUTSIDE	WF0607143N	0	37	2/13/2015 23:04	2/13/2015 23:04	2/13/2015 23:11	2/13/2015 23:42	2/13/2015	12:30:14 AM	48	37	After Hours	31-45 minutes			
2/13/2015	11:15:27 PM	4 DOVER POINT RD	DOVER	NH	Lance Keelley	Rene Bordenaleau	9000	LEAK INSIDE	WF0607344N	3	40	2/13/2015 23:19	2/13/2015 23:19	2/13/2015 23:19	2/13/2015 00:00	2/14/2015	1:13:44 AM	72	44	After Hours	31-45 minutes			
2/16/2015	5:51:25 PM	3 GOSLING RD	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0607510N	0	25	2/16/2015 17:52	2/16/2015 18:01	2/16/2015 18:03	2/16/2015 18:27	2/16/2015	7:56:19 PM	88	36	After Hours	31-45 minutes			
2/16/2015	7:58:41 PM	615 OCEAN BLVD Apt. 12	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0607512N	1	33	2/16/2015 20:00	2/16/2015 20:00	2/16/2015 20:03	2/16/2015 20:34	2/16/2015	10:31:35 PM	117	35	After Hours	31-45 minutes			
2/17/2015	17:16:17 AM	7 INDUSTRIAL WAY PUL 5	SALEM	NH	Anthony Beck	Rene Bordenaleau	9000	LEAK INSIDE	WF0607640N	2	31	2/17/2015 0:18	2/17/2015 0:19	2/17/2015 0:36	2/17/2015 0:50	2/17/2015	2:17:33 AM	86	34	After Hours	31-45 minutes			
2/17/2015	6:30:14 PM	78 S MAIN ST	SEABROOK	NH	Lauree Keelley	Lynne Copp	9000	LEAK INSIDE	WF0607661N	2	33	2/17/2015 18:27	2/17/2015 18:23	2/17/2015 18:23	2/17/2015 18:55	2/17/2015	7:15:06 PM	19	35	After Hours	31-45 minutes			
2/18/2015	4:31:13 PM	105 LOCUST ST	DOVER	NH	David Emerson	William Jones	9000	LEAK INSIDE	WF0607760N	3	26	2/18/2015 17:05	2/18/2015 17:08	2/18/2015 17:08	2/18/2015 17:16	2/18/2015	5:42:57 PM	26	45	After Hours	31-45 minutes			
2/20/2015	6:44:05 AM	10 BROADSTREET RD	HAMPTON	NH	Daniel LaFortune	Michael Talis	9100	LEAK OUTSIDE	WF0607881N	3	25	2/20/2015 0:47	2/20/2015 0:58	2/20/2015 0:58	2/20/2015 7:25	2/20/2015	11:54:13 AM	269	40	After Hours	31-45 minutes			
2/20/2015	11:51:33 PM	0 TROUBLE CALL	DOVER	NH	Lauree Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0608030N	0	25	2/20/2015 23:52	2/21/2015 0:06	2/21/2015 0:06	2/21/2015 0:31	2/21/2015	1:48:05 AM	76	40	After Hours	31-45 minutes			
2/24/2015	7:20:52 PM	170 AUSTIN ST Apt. 2	PORTSMOUTH	NH	Lance Keelley	David Martingale	9000	LEAK INSIDE	WF0608178N	0	43	2/24/2015 19:21	2/24/2015 19:21	2/24/2015 19:21	2/24/2015 20:04	2/24/2015	8:27:33 PM	22	44	After Hours	31-45 minutes			
2/25/2015	11:21:10 PM	94 TIDE MILL RD	HAMPTON	NH	Jeffrey Croteau	Mark Severens	9000	LEAK INSIDE	WF0608409N	1	29	2/25/2015 23:23	2/25/2015 23:32	2/25/2015 23:32	2/26/2015 0:02	2/26/2015	1:54:11 AM	112	41	After Hours	31-45 minutes			
2/26/2015	4:17:07 PM	221 ST Apt. 2	HAMPTON	NH	Jeffrey Croteau	David Martingale	9000	LEAK INSIDE	WF0608506N	1	30	2/26/2015 16:18	2/26/2015 16:27	2/26/2015 16:27	2/26/2015 16:58	2/26/2015	10:09:14 PM	311	41	After Hours	31-45 minutes			
Orders responded to in 31-45 minutes: 34 (7% of total) for Weekend/Holiday Hours:																								
2/2/2015	2:54:04 PM	16 FORD ST	SOMERSWORTH	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF0606248N	1	29	2/2/2015 14:55	2/2/2015 15:06	2/2/2015 15:06	2/2/2015 15:35	2/2/2015	7:30:50 PM	214	41	Weekend/Holiday	31-45 minutes			
2/2/2015	7:56:03 PM	19 PLEASANT VALLEY RD	DOVER	NH	Alex Grootz	Mark Severens	9100	LEAK OUTSIDE	WF0606254N	3	38	2/2/2015 14:59	2/2/2015 15:02	2/2/2015 15:04	2/2/2015 15:40	2/2/2015	5:31:09 PM	110	44	Weekend/Holiday	31-45 minutes			
2/2/2015	3:40:33 AM	600 LAFAYETTE RD	PORTSMOUTH	NH	Daniel LaFortune	Edward Charlton	9000	LEAK INSIDE	WF0606814N	0	38	2/2/2015 8:41	2/2/2015 8:41	2/2/2015 8:42	2/2/2015 8:42	2/2/2015	5:06:28 AM	46	39	Weekend/Holiday	31-45 minutes			
2/2/2015	8:15:43 PM	1 OSBORNE TER Apt. 2	HAMPTON	NH	Daniel LaFortune	Edward Charlton	9000	LEAK INSIDE	WF0606830N	0	30	2/2/2015 20:16	2/2/2015 20:27	2/2/2015 20:27	2/2/2015 20:58	2/2/2015	9:59:19 PM	61	42	Weekend/Holiday	31-45 minutes			
2/2/2015	8:42:19 PM	72 WILSON RD	PORTSMOUTH	NH	Daniel LaFortune	Edward Charlton	9000	LEAK INSIDE	WF0606833N	8	19	2/2/2015 20:50	2/2/2015 20:54	2/2/2015 20:57	2/2/2015 21:35	2/2/2015	11:50:09 PM	163	33	Weekend/Holiday	31-45 minutes			
2/6/2015	8:08:35 PM	20 KINGS HWY Apt. A	HAMPTON	NH	Daniel LaFortune	Edward Charlton	9000	LEAK INSIDE	WF0607160N	1	26	2/6/2015 19:12	2/6/2015 19:21	2/6/2015 19:22	2/6/2015 19:48	2/6/2015	6:13:39 PM	19	44	Weekend/Holiday	31-45 minutes			
2/14/2015	5:11:34 PM	1275 MAPLEWOOD AVE Apt. 12	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0607167N	1	30	2/14/2015 19:46	2/14/2015 19:46	2/14/2015 19:46	2/14/2015 20:04	2/14/2015	8:27:33 PM	22	44	Weekend/Holiday	31-45 minutes			
2/15/2015	12:18:33 AM	24 BITTERSWEET LN	EXETER	NH	John Wiley	Rene Bordenaleau	9000	LEAK INSIDE	WF0607373N	1	38	2/15/2015 2:19	2/15/2015 2:20	2/15/2015 2:30	2/15/2015 2:58	2/15/2015	3:30:36 AM	87	39	Weekend/Holiday	31-45 minutes			
2/15/2015	7:18:30 AM	334 MAPLEWOOD AVE	PORTSMOUTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0607378N	3	24	2/15/2015 7:22	2/15/2015 7:27	2/15/2015 7:27	2/15/2015 7:51	2/15/2015	9:34:36 AM	83	33	Weekend/Holiday	31-45 minutes			
2/15/2015	8:53:27 AM	8 MERRILL IND DR	HAMPTON	NH	Anthony Beck	Scott Lacouture	9100	LEAK OUTSIDE	WF0607374N	3	17	2/15/2015 8:36	2/15/2015 8:53	2/15/2015 8:53	2/15/2015 9:10	2/15/2015	11:25:30 AM	134	37	Weekend/Holiday	31-45 minutes			
2/15/2015	10:52:03 AM	31 HARBOR RD	HAMPTON	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0607381N	0	32	2/15/2015 10:52	2/15/2015 10:53	2/15/2015 10:54	2/15/2015 11:26	2/15/2015	11:48:30 AM	22	34	Weekend/Holiday	31-45 minutes			
2/15/2015	5:12:42 PM	254 STATE ST FL 3	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0607399N	1	35	2/15/2015 17:14	2/15/2015 17:14	2/15/2015 17:14	2/15/2015 17:50	2/15/2015	6:25:21 PM	35	37	Weekend/Holiday	31-45 minutes			
2/21/2015	7:06:56 AM	304 PLAZA DR	DOVER	NH	Lauree Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0608012N	0	18	2/21/2015 7:07	2/21/2015 7:29	2/21/2015 7:29	2/21/2015 7:47	2/21/2015	10:22:14 AM	155	40	Weekend/Holiday	31-45 minutes			
2/21/2015	4:23:44 PM	56 DURHAM RD Apt. 7	DOVER	NH	Lauree Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0608060N	0	23	2/21/2015 16:24	2/21/2015 16:40	2/21/2015 16:40	2/21/2015 17:09	2/21/2015	5:58:17 PM	14	40	Weekend/Holiday	31-45 minutes			
2/21/2015	5:19:42 PM	37 HANOVER ST Apt. 2	PORTSMOUTH	NH	Jeffrey Croteau	Jason Brooks	9000	LEAK INSIDE	WF0608074N	0	29	2/21/2015 17:20	2/21/2015 17:28	2/21/2015 17:28	2/21/2015 17:57	2/21/2015	7:02:03 PM	64	38	Weekend/Holiday	31-45 minutes			
2/21/2015	6:26:49 PM	51 HANOVER ST	PORTSMOUTH	NH	Jeffrey Croteau	Rene Bordenaleau	9100	LEAK OUTSIDE	WF0608078N	1	12	2/21/2015 18:27	2/21/2015 18:52	2/21/2015 19:04	2/21/2015 19:04	2/21/2015	7:56:12 PM	51	38	Weekend/Holiday	31-45 minutes			
2/22/2015	8:01:45 AM	7 OLY	HAMPTON	NH	Jeffrey Croteau	Scott Lacouture	9000	LEAK OUTSIDE	WF0608081N	1	34	2/22/2015 9:42	2/22/2015 9:50	2/22/2015 9:50	2/22/2015 10:18	2/22/2015	10:09:24 AM	78	42	Weekend/Holiday	31-45 minutes			
2/22/2015	9:46:59 AM	99 BOW ST Apt. NM	SEABROOK	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0608092N	1	29	2/22/2015 9:48	2/22/2015 9:49	2/22/2015 9:50	2/22/2015 10:18	2/22/2015	1:02:30 PM	163	31	Weekend/Holiday	31-45 minutes			
2/22/2015	10:56:35 AM	66 MARSHVIEW CIR	PORTSMOUTH	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF0608093N	1	36	2/22/2015 10:58	2/22/2015 11:03	2/22/2015 11:03	2/22/2015 11:39	2/22/2015	1:17:03 PM	97	42	Weekend/Holiday	31-45 minutes			
2/22/2015	4:01:33 PM	0 TROUBLE CALL	DOVER	NH	Lauree Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0608102N	2	26	2/22/2015 16:01	2/22/2015 16:18	2/22/2015 16:18	2/22/2015 16:44	2/22/2015	6:55:47 PM	130	43	Weekend/Holiday	31-45 minutes			
2/22/2015	6:28:34 PM	7 FOREST DR	SEABROOK	NH	Jeffrey Croteau	Sarah Levesque	9100	LEAK OUTSIDE	WF0608105N	1	32	2/22/2015 16:28	2/22/2015 16:34	2/22/2015 16:34	2/22/2015 17:07	2/22/2015	6:01:08 PM	51	38	Weekend/Holiday	31-45 minutes			
2/22/2015	5:48:59 PM	101 DOVER POINT RD	DOVER	NH	Lauree Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0608105N	2	33	2/22/2015 17:51	2/22/2015 17:51	2/22/2015 17:52	2/22/2015 18:25	2/22/2015	7:06:30 PM	41	36	Weekend/Holiday	31-45 minutes			
2/26/2015	5:02:00 PM	00 BEACH PLUM WAY	HAMPTON	NH	Alex Grootz	Jason Brooks	9000	LEAK INSIDE	WF0608122N	0	25	2/26/2015 17:02	2/26/2015 17:08	2/26/2015 17:09	2/26/2015 17:34	2/26/2015	6:07:31 PM	32	32	Weekend/Holiday	31-45 minutes			

Orders responded to in 46-60 minutes: 1 (1% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
2/17/2015 11:18:10 AM	132 N BROADWAY	SALEM	NH	Ryan Kelleher	Michael Talis	9100	LEAK OUTSIDE	WFO607589N	4	48	2/17/2015 11:22	2/17/2015 11:22	2/17/2015 11:23	2/17/2015 12:16	2/17/2015 1:53:19 PM	102	52	Regular Hours	46-60 minutes
2/17/2015 12:34:41 PM	19 KEEWAYDIN DR	SALEM	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WFO608715N	0	47	2/17/2015 12:34	2/17/2015 12:36	2/17/2015 12:37	2/17/2015 13:24	2/17/2015 2:13:56 PM	49	49	Regular Hours	46-60 minutes
2/27/2015 3:52:10 PM	11 SHAWNEE LN	DOVER	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WFO608757N	1	44	2/27/2015 15:53	2/27/2015 15:56	2/27/2015 15:56	2/27/2015 16:41	2/27/2015 5:24:58 PM	43	49	Regular Hours	46-60 minutes
Orders responded to in 46-60 minutes: 2 (1% of total) for After Hours:																			
2/4/2015 8:24:12 PM	0 TROUBLE CALL	DOVER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WFO606597N	5	35	2/4/2015 20:29	2/4/2015 20:42	2/4/2015 20:45	2/4/2015 21:17	2/4/2015 11:03:28 PM	105	53	After Hours	46-60 minutes
2/26/2015 12:32:01 AM	7 LITTLE PINE LN	EXETER	NH	Daniel LaFortune	Michael Talis	9000	LEAK INSIDE	WFO608500N	0	57	2/26/2015 0:32	2/26/2015 0:32	2/26/2015 0:33	2/26/2015 1:30	2/26/2015 2:00:20 AM	30	58	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 1 (0% of total) for Weekend/Holiday Hours:																			
2/15/2015 5:44:42 PM	356 LAFAYETTE RD Apt. 2 Pst. UNIT	HAMPTON	NH	Kurt House	Lynne Copp	9000	LEAK INSIDE	WFO607401N	6	31	2/15/2015 17:51	2/15/2015 18:00	2/15/2015 18:00	2/15/2015 18:32	2/15/2015 7:03:25 PM	31	47	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 61-75 minutes: 1 (0% of total) for Weekend/Holiday Hours:																			
2/14/2015 11:59:50 PM	110 ORIENTAL GONS	PORTSMOUTH	NH	Isiah Wiley	Rene Bordelieu	9000	LEAK INSIDE	WFO607365N	0	49	2/15/2015 0:00	2/15/2015 0:15	2/15/2015 0:16	2/15/2015 1:05	2/15/2015 2:18:17 AM	72	65	Weekend/Holiday	61-75 minutes
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			

Summary for 02/01/2015 to 02/28/2015

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	110	34%	15	76	44%	15	22	27%	15	12	18%
30	155	82%	30	86	93%	30	40	75%	30	29	61%
45	32	98%	45	9	98%	45	10	98%	45	24	97%
60	0	100%	60	3	100%	60	2	100%	60	1	99%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	324		Total	174		Total	83		Total	67	

Feb-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	110	34%	15	76	44%	15	22	27%	15	12	18%
30	155	82%	30	86	93%	30	40	75%	30	29	61%
45	52	98%	45	9	98%	45	19	98%	45	24	97%
60	6	100%	60	3	100%	60	2	100%	60	1	99%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	324		Total	174		Total	83		Total	67	

Jan-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	50	32%	15	35	40%	15	11	28%	15	4	14%
30	78	82%	30	48	94%	30	18	73%	30	12	57%
45	24	97%	45	4	99%	45	9	95%	45	11	96%
60	4	100%	60	1	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	156		Total	88		Total	40		Total	28	

Dec-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	35%	15	31	45%	15	7	23%	15	1	8%
30	58	87%	30	33	93%	30	17	80%	30	8	69%
45	10	96%	45	4	99%	45	3	90%	45	3	92%
60	5	100%	60	1	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	112		Total	69		Total	30		Total	13	

Nov-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	43%	15	27	59%	15	2	17%	15	6	25%
30	32	82%	30	17	96%	30	5	58%	30	10	67%
45	12	96%	45	2	100%	45	4	92%	45	6	92%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	82		Total	46		Total	12		Total	24	

Oct-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	28%	15	25	40%	15	3	11%	15	1	6%
30	52	77%	30	34	95%	30	13	59%	30	5	38%
45	21	97%	45	2	98%	45	10	96%	45	9	94%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	105		Total	62		Total	27		Total	16	

Sep-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	51%	15	28	55%	15	4	33%	15	4	50%
30	30	93%	30	21	96%	30	5	75%	30	4	100%
45	5	100%	45	2	100%	45	3	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	51		Total	12		Total	8	

Aug-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Jul-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	49%	15	25	60%	15	8	40%	15	3	27%
30	27	86%	30	17	100%	30	7	75%	30	3	55%
45	10	100%	45	0	100%	45	5	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	42		Total	20		Total	11	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

Mar-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	42%	15	33	59%	15	5	21%	15	2	13%
30	37	80%	30	22	98%	30	10	63%	30	5	44%
45	16	97%	45	1	100%	45	8	96%	45	7	88%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	56		Total	24		Total	16	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	478	36%	15	361	47%	15	78	24%	15	39	17%
30	615	83%	30	364	95%	30	152	71%	30	99	61%
45	194	98%	45	32	99%	45	81	96%	45	81	96%
60	26	100%	60	6	100%	60	12	99%	60	8	100%
75	3	100%	75	0	100%	75	2	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1316		Total	763		Total	325		Total	228	

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